

MICHIGAN STATE

UNIVERSITY

Project Plan Presentation

Collaboration Bot for Microsoft Teams

The Capstone Experience

Team PwC

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Fall 2021



*From Students...
...to Professionals*

Functional Specifications

- PwC collaborates with many people outside of the immediate organization. The process of gathering all these external members onto one platform is manual and tedious.
- The Collaboration Bot will allow PwC employees to request to add external users to the organization on Microsoft Teams.
- The process to grant external users the access they need on a Microsoft environment should lessen the manual work an IT admin used to do.



Design Specifications

- Two main views: Internal User View & External User View
- Internal User View:
 - Give Internal Users the ability to View and Manage their Team via a Layout that is similar to the built in Manage View of Microsoft Teams
- External User View:
 - Give External Users the ability to only view the members of the team



Screen Mockup: Internal User View 1

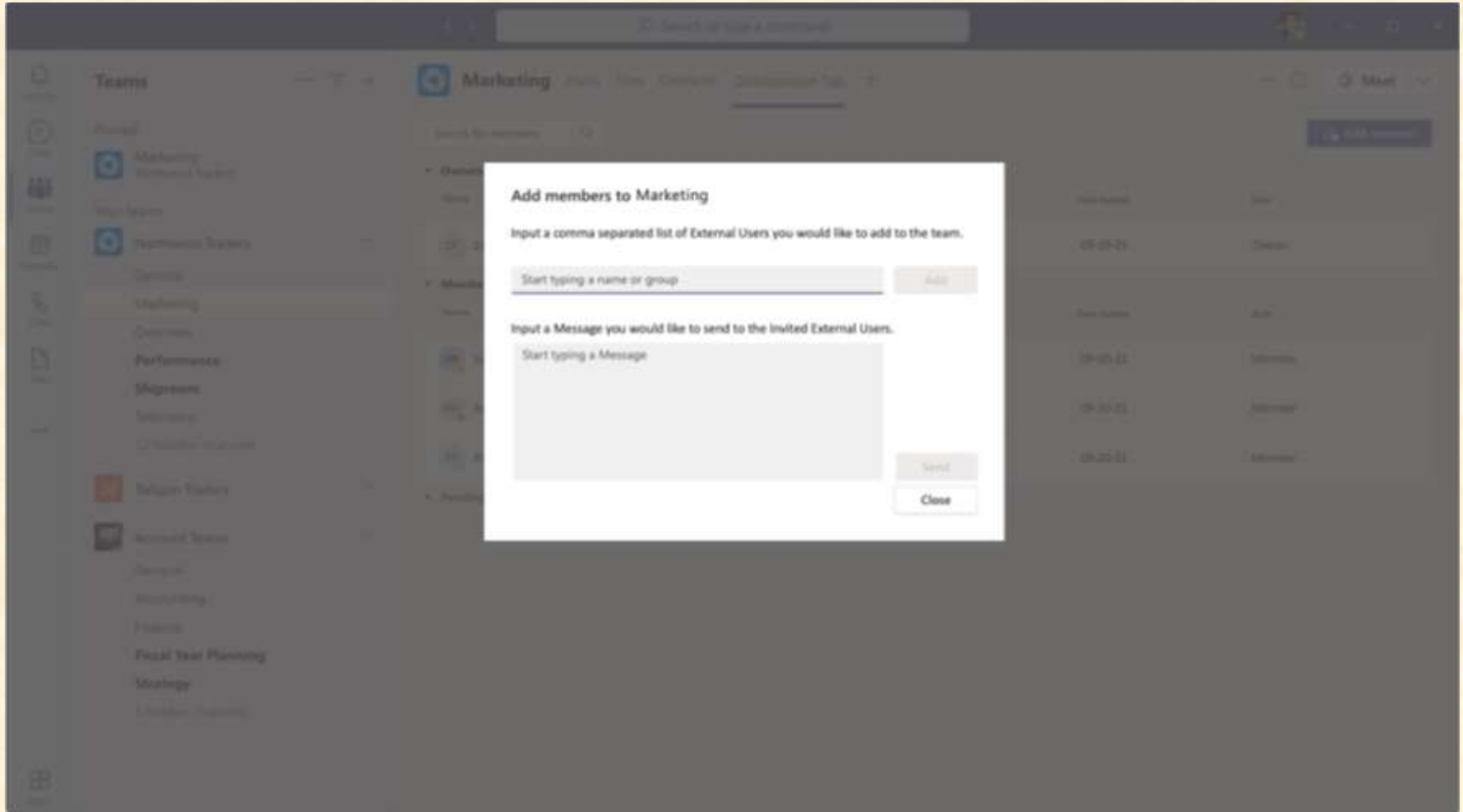
The screenshot displays the Microsoft Teams interface for an internal user. The left sidebar shows the 'Teams' list with 'Marketing' selected. The main area shows the 'Marketing' team details, including a search bar for members and a table of team members.

Marketing Team Members:

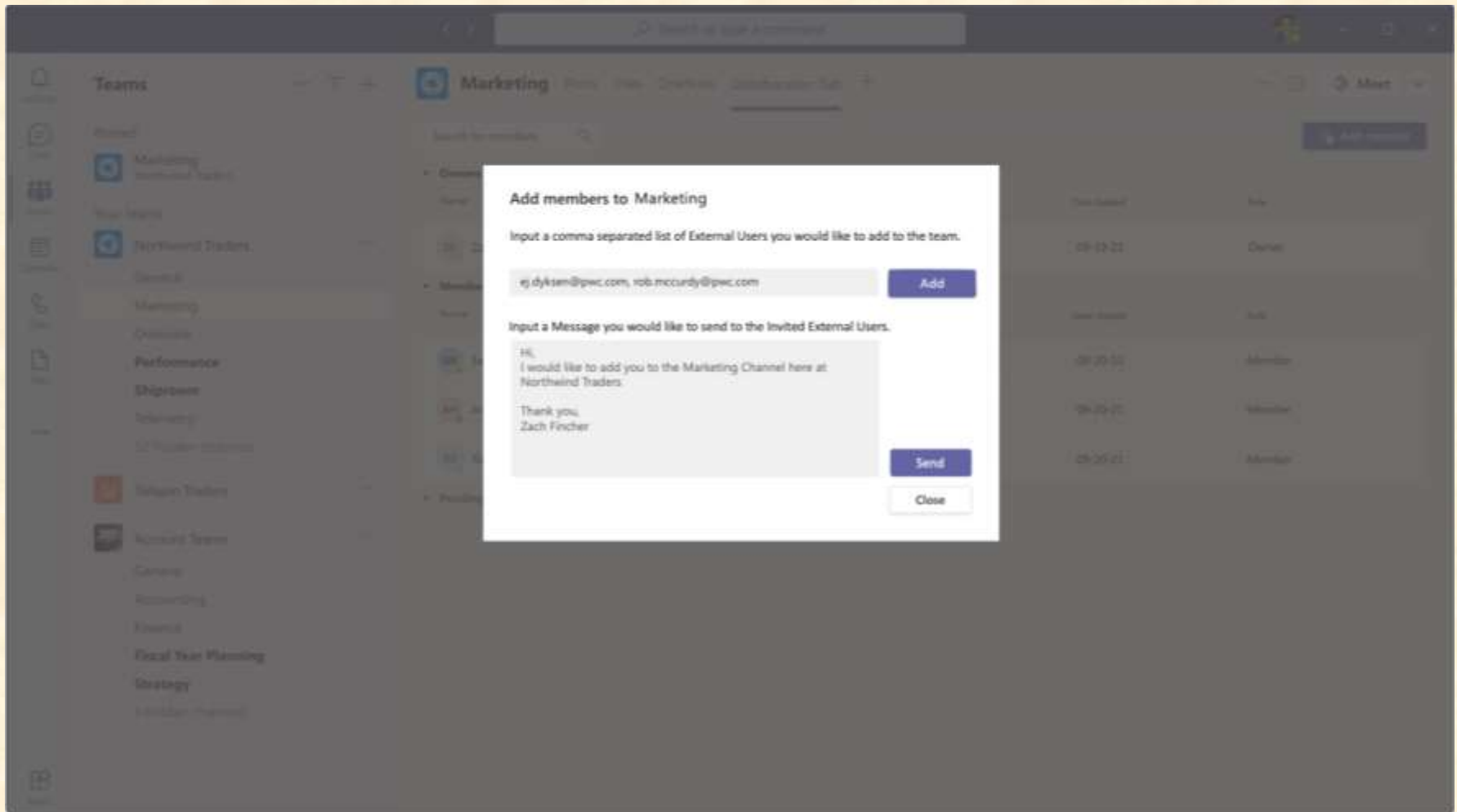
Name	User Type	Status	Date Added	Role
Owners (1)				
Zach Fincher	Owner		09-19-21	Owner
Members and guests (3)				
Sean Nguyen	Member		09-20-21	Member
Ankit Hegde	Member		09-20-21	Member
Xinyue Shu	Member		09-20-21	Member
Pending Acceptance (0)				



Screen Mockup: Internal User View 2



Screen Mockup: Internal User View 3



Screen Mockup: Internal User View 4

The screenshot displays the Microsoft Teams interface for the 'Marketing' team. The left sidebar shows navigation options like Activity, Chat, Teams, Calendar, Calls, Files, and Apps. The main content area is titled 'Marketing' and includes tabs for Posts, Files, OneNote, and Collaboration Tab. A search bar at the top of the main area is labeled 'Search for members'. Below it, the member list is organized into sections: Owners (1), Members (3), and Pending Acceptance (2). Each member entry includes a profile picture, name, user type, status, date added, and role. Red 'Delete?' buttons are visible next to the pending acceptance members.

Name	User Type	Status	Date Added	Role
Owners (1)				
ZF Zach Fincher	Owner		09-19-21	Owner
Members (3)				
SN Sean Nguyen	Member		09-20-21	Member
AH Ankit Hegde	Member		09-20-21	Member
XS Xinyue Shu	Member		09-20-21	Member
Pending Acceptance (2)				
DE Dyksen, E.J.	Guest	Pending Acceptance		Member Delete?
MP McCurdy, Rob	Guest	Pending Acceptance		Member Delete?



Screen Mockup: Internal User View 5

The screenshot displays the Microsoft Teams interface for the 'Marketing' team. The left sidebar shows navigation options like Activity, Chat, Teams, Calendar, Calls, Files, and Apps. The main area shows the 'Marketing' team details, including a search bar for members and a list of team members categorized into Owners, Members and guests, and Pending Acceptance. The 'Marketing' team is currently active, and the 'Collaboration Tab' is selected.

Marketing Posts Files OneNote Collaboration Tab +

Search for members [Add member](#)

Owners (1)

Name	User Type	Status	Date Added	Role
ZF Zach Fincher	Owner		09-19-21	Owner

Members and guests (5)

Name	User Type	Status	Date Added	Role
SN Sean Nguyen	Member		09-20-21	Member
AH Ankit Hegde	Member		09-20-21	Member
XS Xinyue Shu	Member		09-20-21	Member
DE Dyksen, E.J.	Guest	Accepted	09-22-21	Member Delete?
MR McCurdy, Rob	Guest	Accepted	09-22-21	Member Delete?

Pending Acceptance (0)

Screen Mockup: External User View 1

The screenshot displays the Microsoft Teams interface for an external user. The left sidebar shows the 'Teams' list with 'Marketing' selected. The main area shows the 'Marketing' team details, including a search bar for members and a list of members and guests.

Marketing Posts Files OneNote Collaboration Tab +

Search for members

Owners (1)

Name	User Type	Status	Date Added	Role
ZF Zach Fincher	Owner		09-19-21	Owner

Members and guests (3)

Name	User Type	Status	Date Added	Role
SN Sean Nguyen	Member		09-20-21	Member
AH Ankit Hegde	Member		09-20-21	Member
KS Xinyue Shu	Member		09-20-21	Member



Screen Mockup: External User View 2

The screenshot displays the Microsoft Teams interface for the 'Marketing' team. The left sidebar shows the 'Teams' list with 'Marketing' selected. The main area shows the 'Marketing' team details, including a search bar for members and a list of members and guests.

Marketing Posts Files OneNote Collaboration Tab +

Search for members

Owners (1)

Name	User Type	Date Added	Role
Zach Fincher	Owner	09-19-21	Owner

Members and guests (5)

Name	User Type	Date Added	Role
Sean Nguyen	Member	09-20-21	Member
Ankit Hegde	Member	09-20-21	Member
Xinyue Shu	Member	09-20-21	Member
Dyksen, E.J.	Guest	09-22-21	Member
McCurdy, Rob	Guest	09-22-21	Member

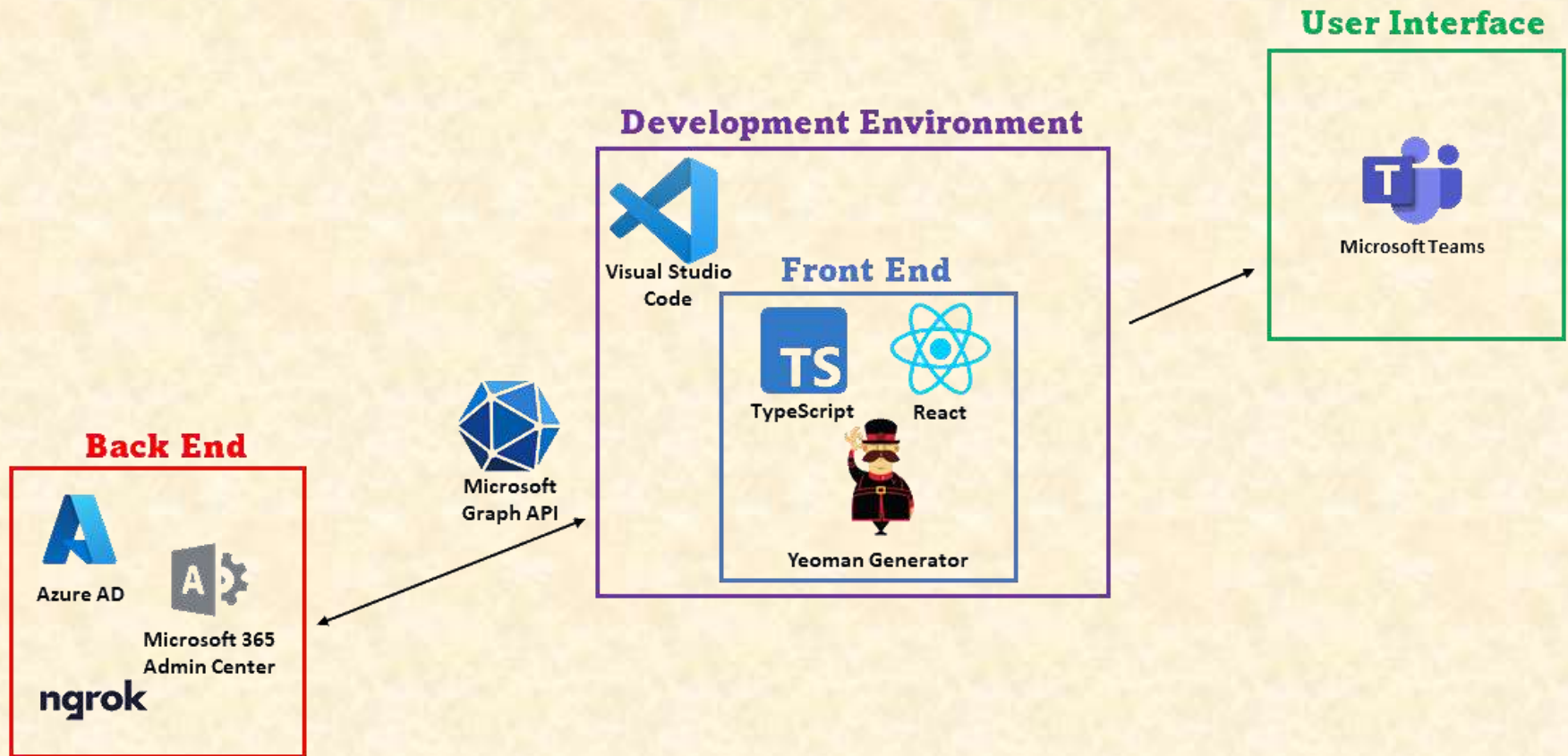


Technical Specifications

- Graph API will be used for direct integration into Microsoft Teams and Azure AD
- Bot will create unique email invitations using the API that will add a guest into our Azure AD by following a link in the email
- Notify and alert a manager with a message sent to them via Graph API, but also allow for all users to track guest located within a certain teams' channel
- Yeoman will assist in structuring the tab framework for the bot, and house it within the Microsoft Teams app center



System Architecture



System Components

- Hardware Platforms
 - Desktop/Laptops
- Software Platforms / Technologies
 - Microsoft Teams
 - Microsoft 365 Admin center
 - Azure Active Directory Admin center
 - Visual Studio Code
 - Microsoft Graph API
 - NGROK
 - Yeoman Generator



Risks

- Risk 1

- Description: Since our team is unable to attain access to the internal PwC Microsoft 365 tenant for data collection and development, our team needs to mock up a tenant to behave similarly to a PwC Microsoft 365 tenant.
- Mitigation: To create a mockup similar to the PwC system, team members will keep in contact with a client to decrease the discrepancies. Our team will work with PwC resources to configure accounts to reflect internal permissions for stimulating the end-user experience effectively.

- Risk 2

- Description: Our team is relying on Microsoft Graph API to access data from the Microsoft 365 tenant. It is a relatively new API, and some features will not be able to be accessed using Graph API. Some features are exclusive to the beta Graph API.
- Mitigation: The known issues of Graph API are documented, and the developer community has created workarounds to common problems. For features that do not have workarounds, we plan on using methods outside of Graph API, such as storing data in a file or database.

- Risk 3

- Description: External guests from certain domains will be invited to the Microsoft Team, but before them being added, their domain needs to be approved by the correct approver. Microsoft Azure Active Directory does not have enough space to store these domains.
- Mitigation: The team will create a static API to access these domains from the application and the other needed information about the approver so they can complete the authentication.



Questions?

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