Alpha Presentation
Online Moving Estimator

The Capstone Experience

Team TWO MEN AND A TRUCK

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Project Overview

- Improving existing estimate process
- CSR (customer service representative) portal
  - Manage chat requests
- Video chat
  - CSR driven inventory
- Mobile app
  - Image recognition driven inventory
Web Video Chat

Tad says:
Hello how may I help you?

Bill says:
I'm looking to get an estimate

Ted says:
No problem!
Your message... Send
Android Mobile App
IOS Mobile App

Your Items:

LivingRoom
  chair x7
Office
  tvmonitor x2
Patio
  chair x5
What’s left to do?

- CSR registration and login page
- CSR page to interact with queue
- Customer landing page
- Interfacing with TMAAT’s estimate API
- More appealing UI
- Furniture classification within mobile apps
- Scheduling system
Questions?
Additional Information

1. As of 2017, there are more than 350 TWO MEN AND A TRUCK franchises worldwide, located in the United Kingdom, Canada, Ireland and 42 U.S states.