Spectrum Health

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Spectrum Health is an integrated, not-for-profit health system based in Grand Rapids, Michigan that provides high quality healthcare through 12 hospitals and more than 140 service sites in West Michigan. Priority Health, its award-winning health plan, serves over 788,000 members across the U.S. and ensures that patients can affordably access quality care.

To increase accessibility of various cloud services, such as bill payments and appointment scheduling, Spectrum Health provides an app for Android and iOS users.

Our Symptom Checker is a feature within the application that recommends a healthcare service to patients based on the symptoms they are experiencing.

After a patient submits how they are feeling, they are presented a list of conditions commonly associated with their symptoms. After choosing which condition they feel fits them the best, the patient is given the option to schedule an appointment using MedNow, visit an Urgent Care center, or seek emergency care at a Spectrum Health Emergency Room.

Our other features added to the Spectrum Health mobile app include the ability for users to pay medical bills through Spectrum Health’s secure Pay My Bill service, get in touch with providers through a Contact Us page, and view job opportunities through the Careers portal.

Our Symptom Checker and other features are written in Swift 4 for iOS devices and Java for Android devices. C# and ASP.NET Core 2.0 are used to implement our natural language processing RESTful API.

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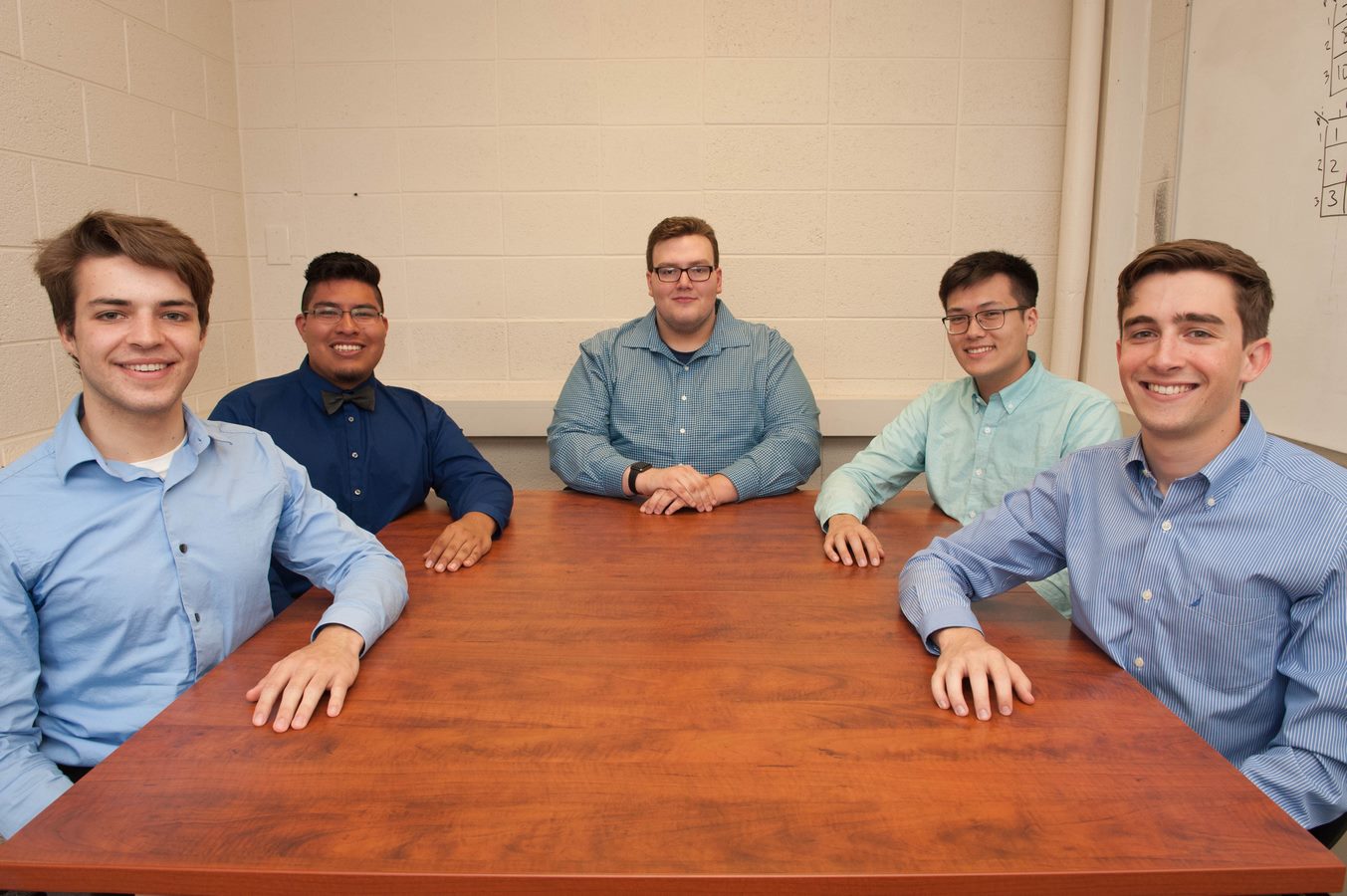
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Spectrum Health

Spectrum Health Symptom Checker

