MICHIGAN STATE UNIVERSITY

Alpha Presentation

Claims First Notice of Loss Application

The Capstone Experience

Team Auto-Owners

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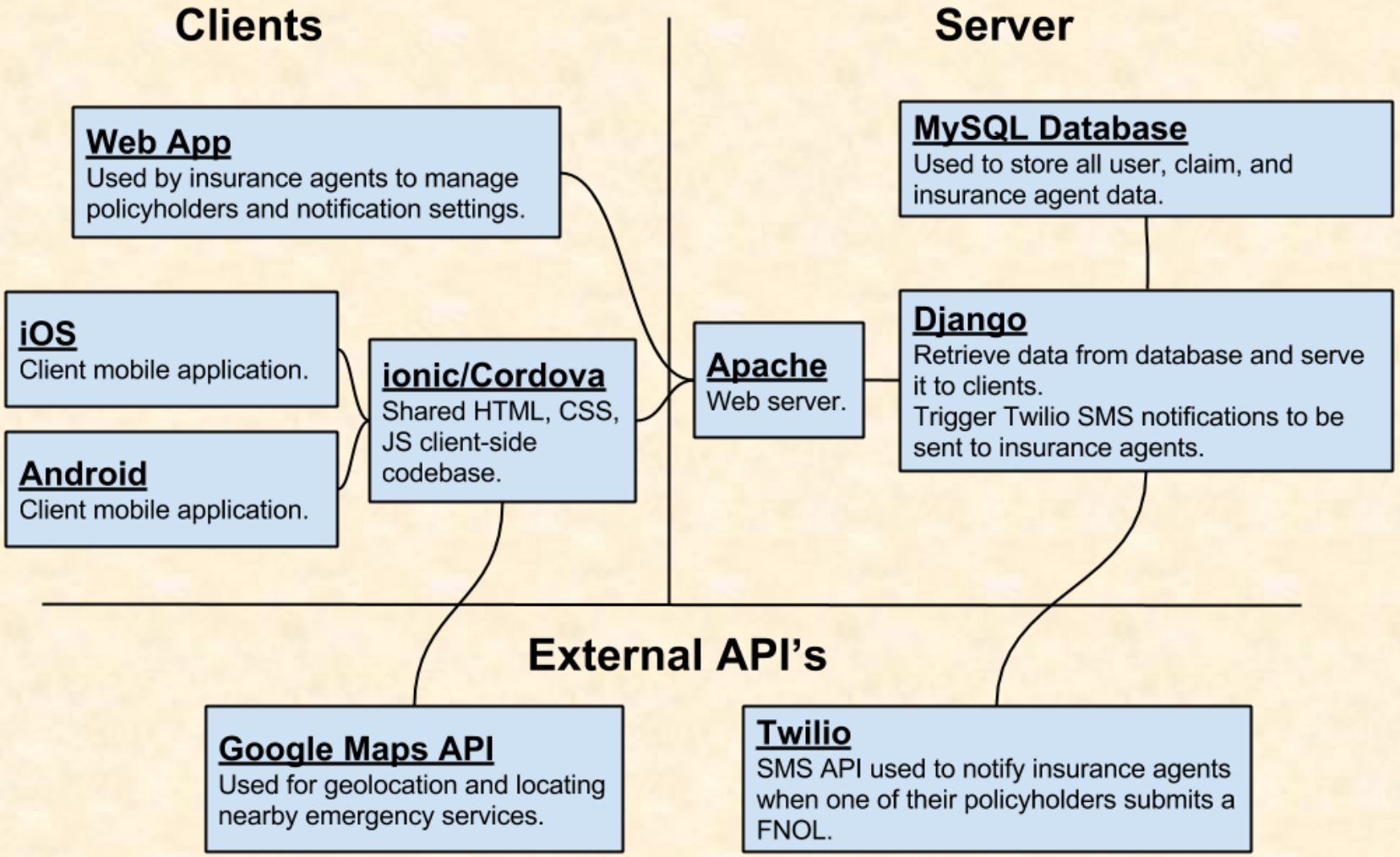
From Students…
…to Professionals

Project Overview

- Mobile App
  - Ability to file a first notice of loss claim
    - Support auto and home
    - Support media upload (pictures and audio)
  - Capability to contact a real person via phone or in-app chat client
  - Provide nearby emergency services location and contact information (Police, Fire, Towing, etc.)
- Web App
  - Manage notification Preferences
    - Receive via SMS, e-mail or automated voice mail
    - Be able to choose which types of policies and which policyholders to receive notifications from
  - View claims filed through the mobile app
  - Create usage statistics reports

System Architecture



What's left to do?

- Send claim data to server, including images and audio
- Talk to Us live chat
- SMS notifications / automated voicemail
- Implement reports on agent dashboard
- Clean up design