

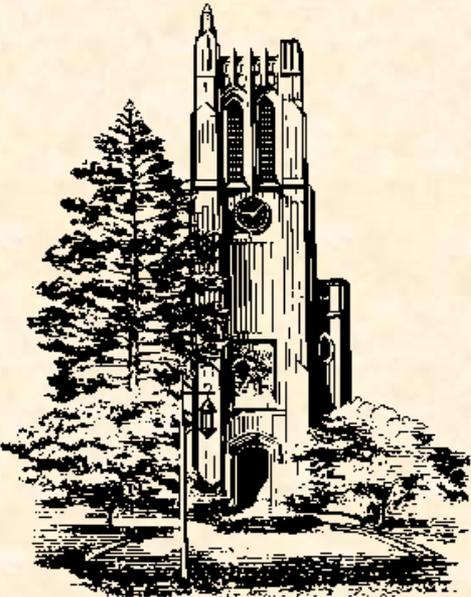
Beta Demonstration ITS Scorecard Dashboard

Team 4. Meijer
CSE 498, Collaborative Design

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Fall 2009



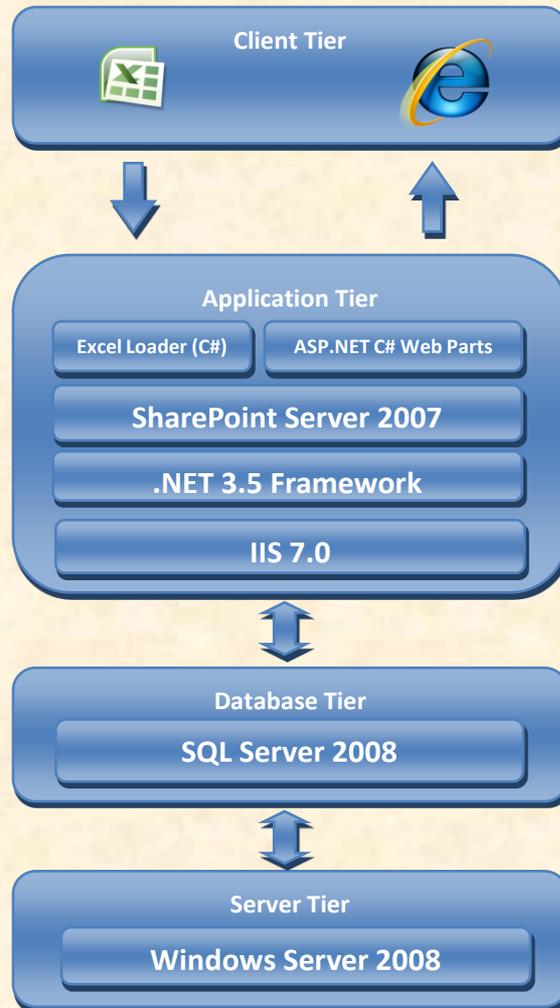


Project Overview

- Summarize Change and Incident Management data
- Visualization
 - Charts and graphs in an interactive display
- Trending
 - See performance of managers easily over time
- Stop Lighting
 - See rating of a manager's performance quickly
- Add our SharePoint webpart to Meijer's ITS dashboard in a customizable way



Architecture





Screen Shot

ITS Scorecard Dashboard of Administrator

Meijer ITS Dashboard > Reports Library > ITS Scorecard Dashboard

ITS Scorecard Dashboard

ComparisonTable Web Part

Changes Incidents

Scott Schau 8 2009

Manager TotalChanges EmergencyChanges EmergChangeRate IncChangeRate OutOfCycleChanges

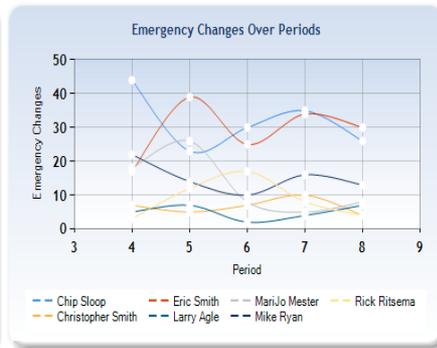
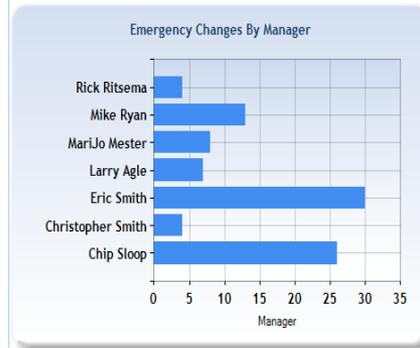
Manager	TotalChanges	EmergencyChanges	EmergChangeRate	IncChangeRate	OutOfCycleChanges
Chip Sloop	41	26	63	68	1
Christopher Smith	11	4	36	36	4
Eric Smith	35	30	85	86	1
Larry Agle	13	7	53	85	1
MariJo Mester	19	8	42	58	1
Mike Ryan	29	13	44	55	2
Rick Ritsema	35	4	11	11	1

AdminPart Web Part

Edit Stoplight Values

	Stoplight	Green Level	Yellow Level
Edit AverageAgeInDays	10	30	
Edit AverageHourstoClose	48	72	
Edit EmergencyChangeRate	25	33	
Edit EmergencyChanges	5	10	
Edit IncChangeRate	33	50	
Edit OutOfCycleChanges	3	5	
Edit P/ETotal>10DaysTicketsOpen	5	15	

ComparisonChart Web Part



Excelloader Web Part

Select an excel file to upload into the database

Browse...

Upload



Screen Shot



ITS Scorecard Dashboard of User

Meijer ITS Dashboard > Reports Library > ITS Scorecard Dashboard

ITS Scorecard Dashboard

ComparisonTable Web Part

Changes Incidents

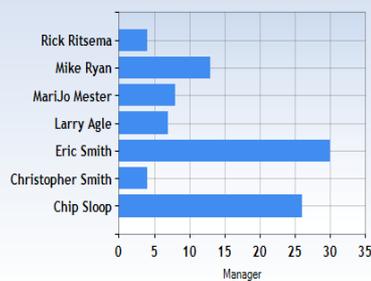
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ComparisonChart Web Part

Emergency Changes By Manager



Emergency Changes Over Periods

