

MICHIGAN STATE
UNIVERSITY

Project Plan ITS Dashboard

Team 4. Meijer
CSE 498, Collaborative Design

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Fall 2009





Project Overview

- The Problem:
 - Meijer would like a way to visualize their IT Services employee statistics
 - Current System cluttered and difficult to work with
- The Solution:
 - We design a SharePoint based dashboard which trends and gauges data based on department standards.



Functional Specifications



- Trending
 - Line graphs to show performance over multiple periods of time
- Drill Down
 - Navigate through hierarchy to view statistics at each level
- Stop Lighting
 - Used as a Key Performance Indicator (KPI) to represent progress towards specified goals
- Excel Loader
 - Load data into SQL server database



Design Specifications

- Informative Display
 - Managers can see how they are performing compared to others
- Simple Navigation
 - Should be easy to navigate through
 - Not cluttered, get to the point
- Use Cases:
 - Director viewing performance of their managers
 - Managers viewing their own performance



Screen Mockups

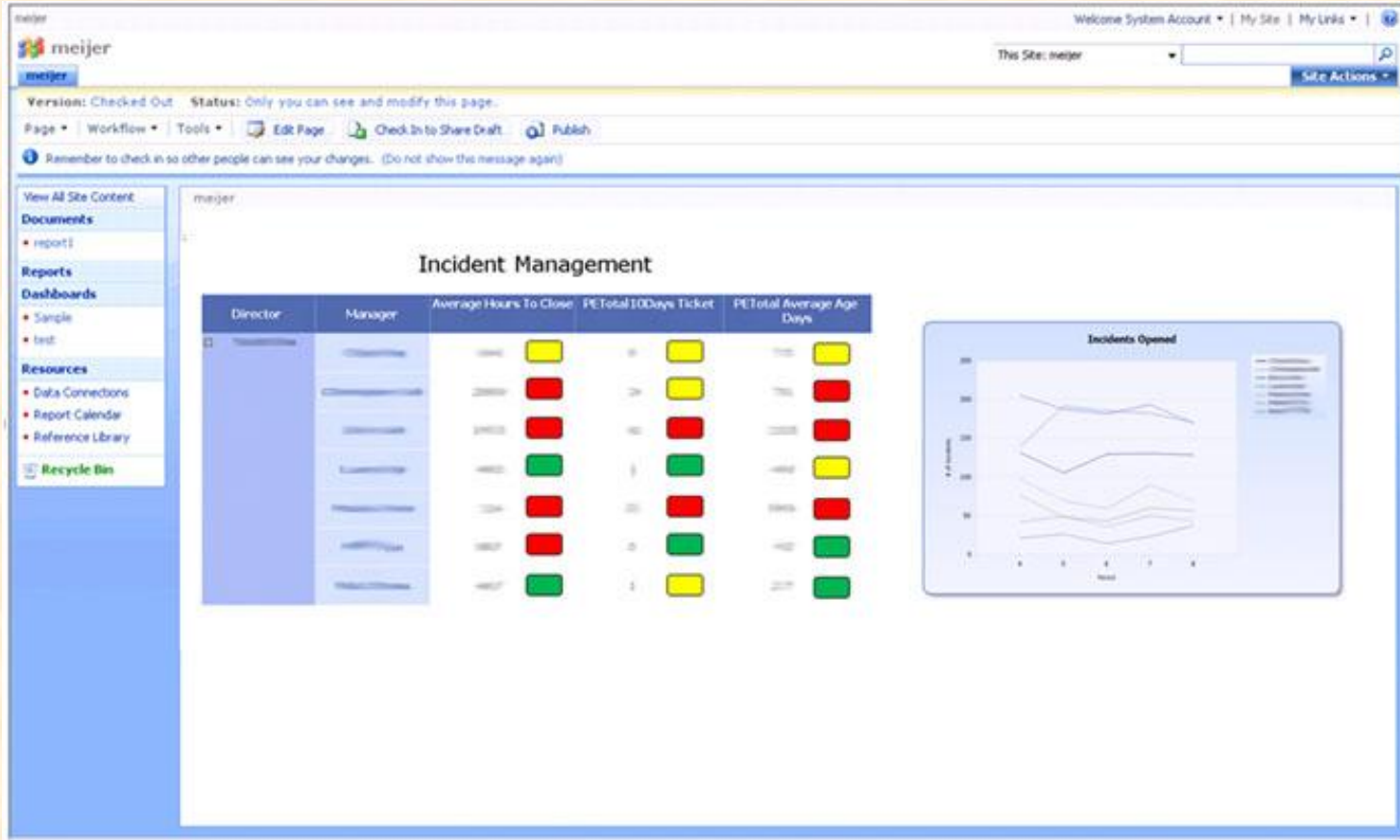
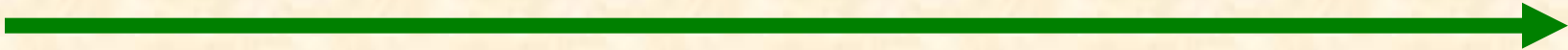


The screenshot shows a web application interface for 'meijer'. At the top, there is a navigation bar with 'meijer' logo, user information 'Welcome System Account', and site navigation links. Below this is a status bar indicating 'Version: Checked Out' and 'Status: Only you can see and modify this page.' A toolbar contains options like 'Page', 'Workflow', 'Tools', 'Edit Page', 'Check In to Share Draft', and 'Publish'. A message prompts the user to 'Remember to check in so other people can see your changes.' The main content area is titled 'Change Management' and features a table with the following columns: Directors Name, Managers Name, Emergency Level Changes, Emergency Change Rate, Total Incident Change Rate, and Out Of Cycle Changes. Each row in the table includes a numerical value, a colored square indicator, and a gauge chart.

Directors Name	Managers Name	Emergency Level Changes	Emergency Change Rate	Total Incident Change Rate	Out Of Cycle Changes	
		35	Red	Gauge	0	Green
		10	Yellow	Gauge	2	Red
		34	Red	Gauge	0	Green
		4	Green	Gauge	1	Yellow
		5	Green	Gauge	2	Red
		16	Red	Gauge	0	Green
		8	Yellow	Gauge	1	Yellow



Screen Mockups



Team 4: Meijer



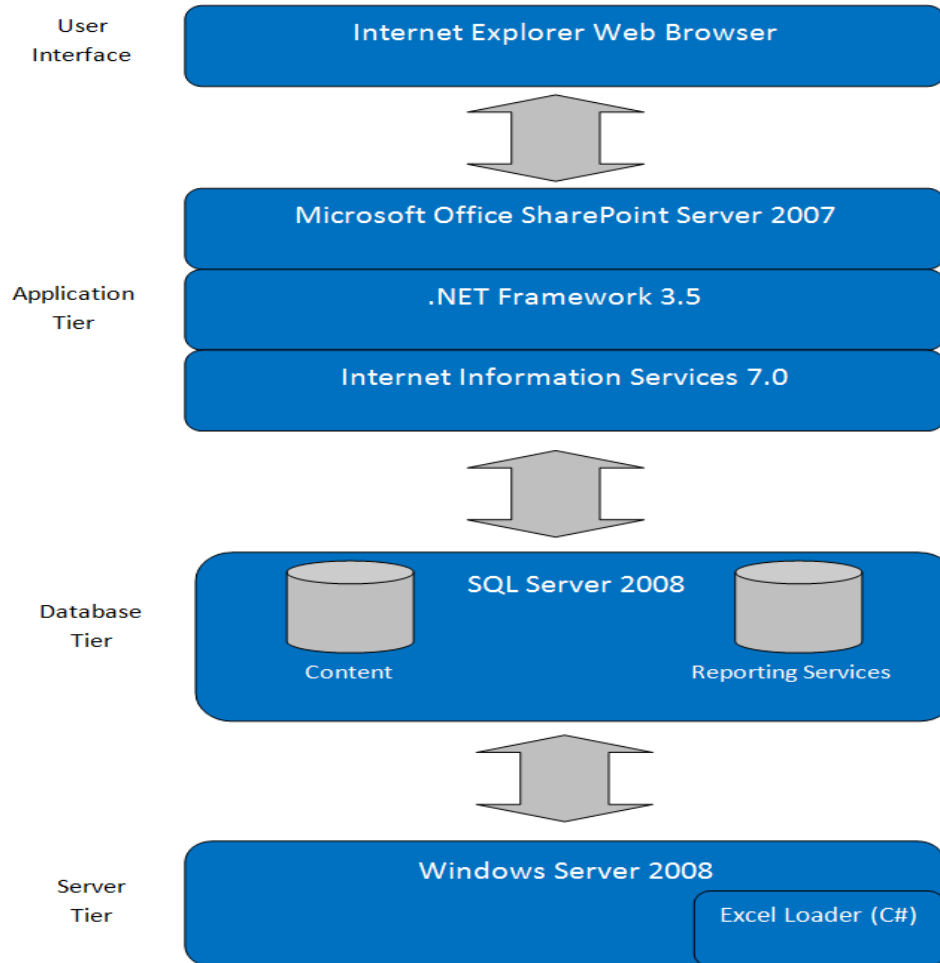
Technical Specifications



- Normalization of Data from BMC Remedy
- Database schema
- ASP .NET Customization
 - Chart control
 - LINQ
- Integrate SQL Server 2008 Reporting Services viewer with SharePoint



Architecture Illustrated



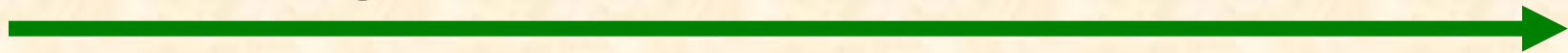


System Components

- Hardware Platforms
 - Internet Explorer 7.0 or higher
- Software Platforms / Technologies
 - Windows Server 2008
 - Visual Studio 2008 (C#, ASP.NET)
 - Microsoft Office SharePoint Server 2007 Enterprise
 - Microsoft SQL 2008
 - Microsoft SQL Reporting Services



Testing



- Unit Testing
 - Test individual functions within the Excel Loader
- Mock Subjects
 - Test the dashboard's visual layout using mock subjects