#### **MICHIGAN STATE** UNIVERSITY **Alpha Presentation Audit Automation Tool The Capstone Experience Team United Airlines Quality Assurance** Shafkat Kabir Adam Collier **Tejas Singhal** Haoyun Wu **Emily Goldwater**

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...to Professionals

#### **Project Overview**

- Leverage AI to make auditing process automated for United Airlines
- By creating a web application to compare FAA and United Airlines regulations to vendor servicing manuals
- Showcase missing standards not found in the vendor manuals to streamline auditing process

   reducing manpower required for auditing as well as the elongated auditing process time – bringing capacity back to the team

## System Architecture



## Home Page



# **Upload** Page

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=	Audit Automation Tool					
	Request an audit					
	Upload a vendor manual and fill out the form below to get an Al-generated audit.					
	Create New Audit					
	Engine Components Other Components					
	Upload United Airline and FAA requirements					
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	Upload Vendor Manuals					
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## **Results Page**

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	Yes 🗸	<ol> <li>Review the support functions that are available such as oxygen servicing, sheet metal, composites, aircraft wash, IFE, fuel tank entry and repair, towbarless towing, etc. scQAEc and MTISe Comments: Reviewed.</li> </ol>	None	None	Τ			
	Yes 🗸	<ol> <li>Determine if any additional checklists are required for this station: 058-Line MRO / 019-Stores / 066-GSE / . GMM 04-15-15, Comments: Completed 007, 019, and 031 audits this visit.</li> </ol>	None	None				
	Yes 🗸	<ol> <li>Determine station special training qualifications (Taxi/Engine Run, Respirator, CAT, ETOPS, fuel tank entry, oxygen servicing, etc.). GMMs Chapters 10 and 11. Comments: Engine run, Respirator, CAT, ETOPS, Fuel Tank Entry, and Oxygen Servicing at Terminal.</li> </ol>	None	None				
	Yes, 🗙	<ol> <li>Review assigned tooling inventory and calibration in eTIPS. Comments: Reviewed.</li> </ol>	None	None				
	Yes 🗸	<ol> <li>Review previous audit and investigation findings and verify the effectiveness of the corrective action during this audit. QAAS Comments: Reviewed.</li> </ol>	None	None				
	Yop 🗸	<ol> <li>Conduct a review of the published station Organizational Charts. Are the charts and job descriptions current and accurate? Any deficiencies noted during the audit will be brought to the otherities of the creativation leader for meth day. CMM 01</li> </ol>	01-40-10	None				

#### Summary of your Audit:

In a recent United Airlines Boeing 777 audit, a comprehensive evaluation of aviation safety and operational standards was conducted. The audit covered various critical aspects of aircraft maintenance, crew proficiency, and regulatory compliance. The audit revealed that United Airlines demonstrated a strong commitment to safety with well-maintained Boeing 777 aircraft and a highly trained crew. Maintenance records for the Boeing 777 fleet were meticulously maintained, ensuring the airworthiness of each aircraft. Additionally, the airline had effective safety protocols in place, including robust emergency response plans tailored to the Boeing 777.

The Capstone Experience

## **History Page**

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	Date	Туре	Description	
	2023-10-29	Other Component	Wing Structural Integrity Review	
	2023-10-13	Engine Component	Engine Efficiency Audit	
	2023-09-07	Other Component	Avionics Systems Inspection	
	2023-05-03	Other Component	Cabin Safety Assessment	
	2022-05-01	Engine Component	Maintenance Record Verification	
	2022-03-09	Engine Component	Maintenance Record Verification	
	2022-02-24	Engine Component	Engine Efficiency Audit	
	2022-01-09	Engine Component	Maintenance Record Verification	
	2021-12-29	Engine Component	Engine Efficiency Audit	
	2021-12-25	Engine Component	Maintenance Record Verification	
	2021-12-12	Other Component	Cabin Safety Assessment	
	2021-11-09	Engine Component	Maintenance Record Verification	

#### What's left to do?

- Basic Log-in Page
- Capability to upload multiple checklist files
- Use results to auto-complete checklist pdf
- Make model more accurate
- Increase efficiency of generating results

#### **Questions?**



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