

**MICHIGAN STATE**  
**UNIVERSITY**

# Alpha Presentation

## Feedback Analysis Hub for Microsoft

**Intune**  
**The Capstone Experience**

**Team Microsoft**

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*From Students...*  
*...to Professionals*

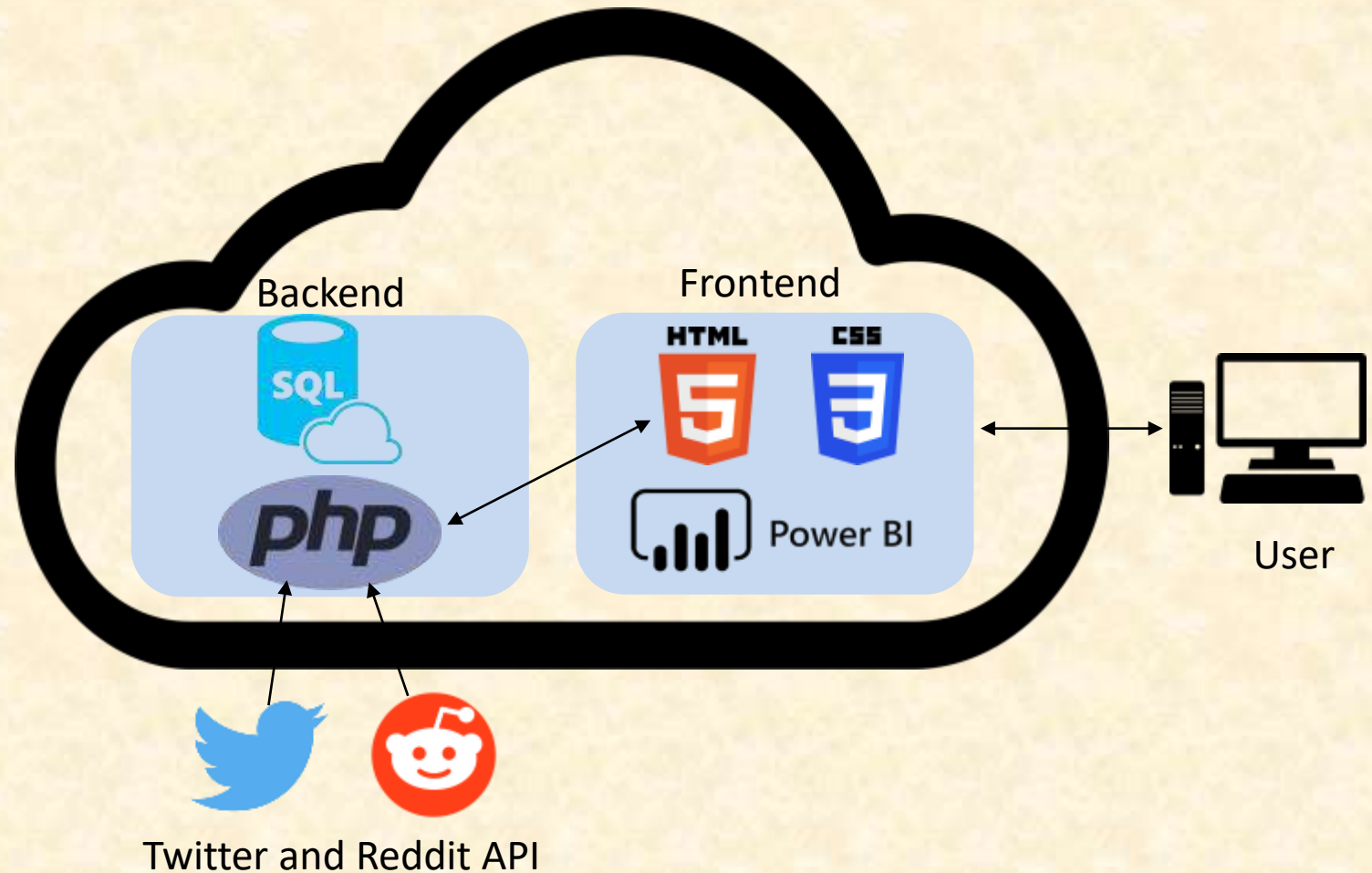
Department of Computer Science and Engineering  
Michigan State University  
Fall 2020

# Project Overview

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- Gather Intune feedback from public sources
- Store and analyze data collected
- Web application for users to interact with
- Provide data visualization

# System Architecture



# Analysis Hub Home Page



## Feedback Analysis Hub Microsoft Intune



Home



Twitter Feedback



Reddit Feedback



Download Raw Data

### Latest Feedback

Whiteboard gets to green, but after round robin:  
See what creation page?

See Action Microsoft Intune using support  
for the (Google) based admin console

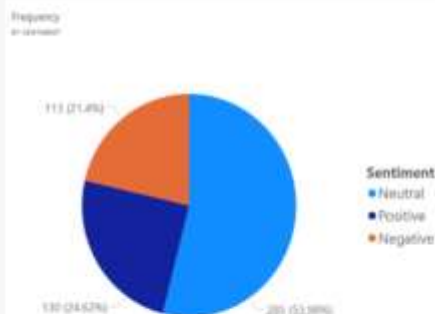
ET @Intune - Watch on demand now  
<https://www.youtube.com/watch?v=...>

What's New in @Intune April 2018  
<https://www.youtube.com/watch?v=...>

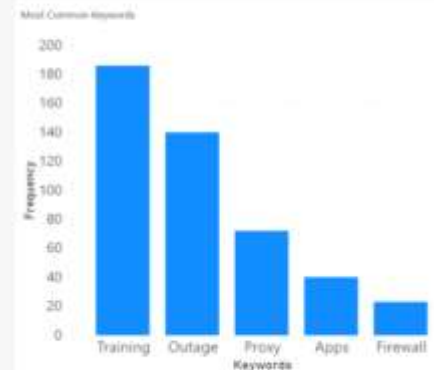
How did @Azure enable secure remote work  
environment for its global emp...

See More >

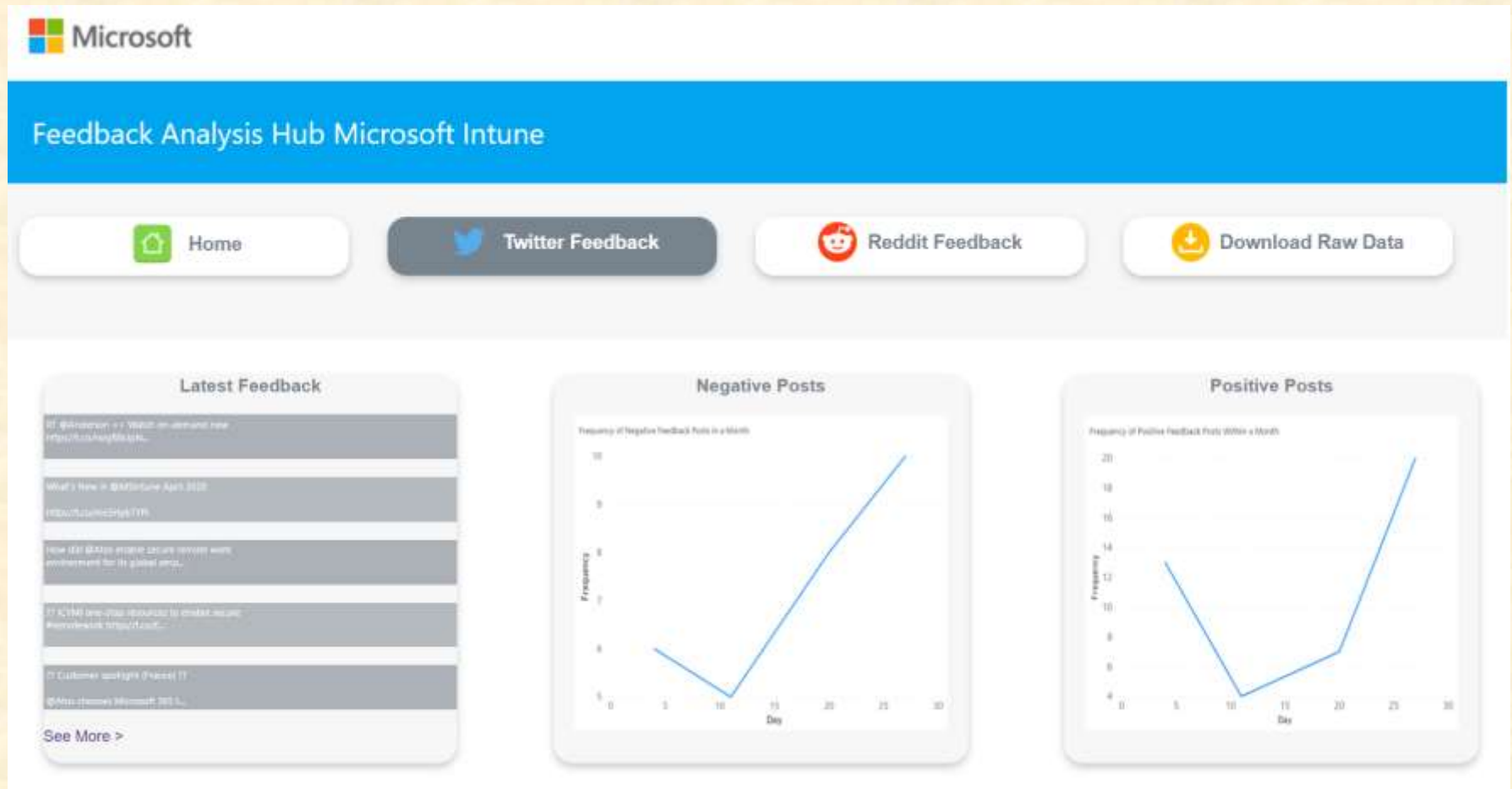
### Sentiment Analysis



### Common Keywords



# Analysis Hub Twitter Feedback



# Analysis Hub Reddit Feedback



## Feedback Analysis Hub Microsoft Intune



Home



Twitter Feedback



Reddit Feedback



Download Raw Data

### Latest Feedback

Whiteboard gets to green, but after reset team  
lose user creation page!

Take Action: Microsoft Intune ending support  
for the Smartlight based phone console

Hybrid AD Device and Intune (Two records  
under AAD devices)

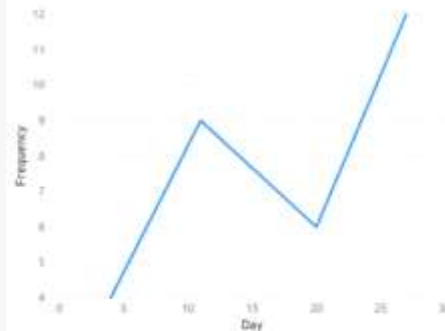
Forcing sign in MDM on Windows 10 devices

Users should be able to sign without typing  
their MFA

See More >

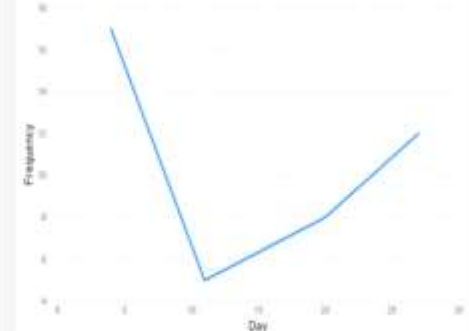
### Negative Posts

Frequency of Negative Feedback Posts Within a Month



### Positive Posts

Frequency of Positive Feedback Posts Within a Month



# Reddit Feedback Display

## Feedback Analysis Hub Microsoft Intune



Home



Twitter Feedback



Reddit Feedback



Download Raw Data

Filter Results By: None Newest to Oldest Keyword:  Apply

### Whiteglove gets to green, but after reseal loads local user creation page?

I'm at my wits end with Autopilot/Intune/Whiteglove recently but here goes :)

I have created an Autopilot profile that has Whiteglove enabled. When I go through a normal Autopilot deployment on a device, the device registers into Intune, apps and everything gets deployed (except the Windows 10 Enterprise Key from M365 E5 license, which I have a ticket with MS open for). I can see the naming convention gets assigned and it works like we would expect.

When I use Whiteglove from that Autopilot deployment profile, the device runs through steps and the ESP is shown, stating it joins MDM, installs some apps, security policies etc, and then I get the chance to reseal on the green screen. Upon turning on the device again, a login page is shown to create a local user - not the Autopilot landing page that is expected from the tenancy. Upon checking Intune, the naming convention isn't applied (it gets set to DESKTOP-%RAND% instead), and I can't log on with any Azure AD accounts. In Accounts, I can't see the device connected to Azure AD, but in Azure AD itself I can see the device listed as Azure AD Joined.

Funnily enough, my device gets upgraded to Windows 10 Enterprise.

Some more info

↳ All users are licensed with Microsoft 365 E5.

↳ This was tested on WiFi and ethernet, same result.

↳ We have security baselines in place for Windows 10 and MDATP

I'm currently working on multiple projects, and at another one of them Whiteglove deployment works fine. Anyone else had brain numbing issues like this?

Comments: 2

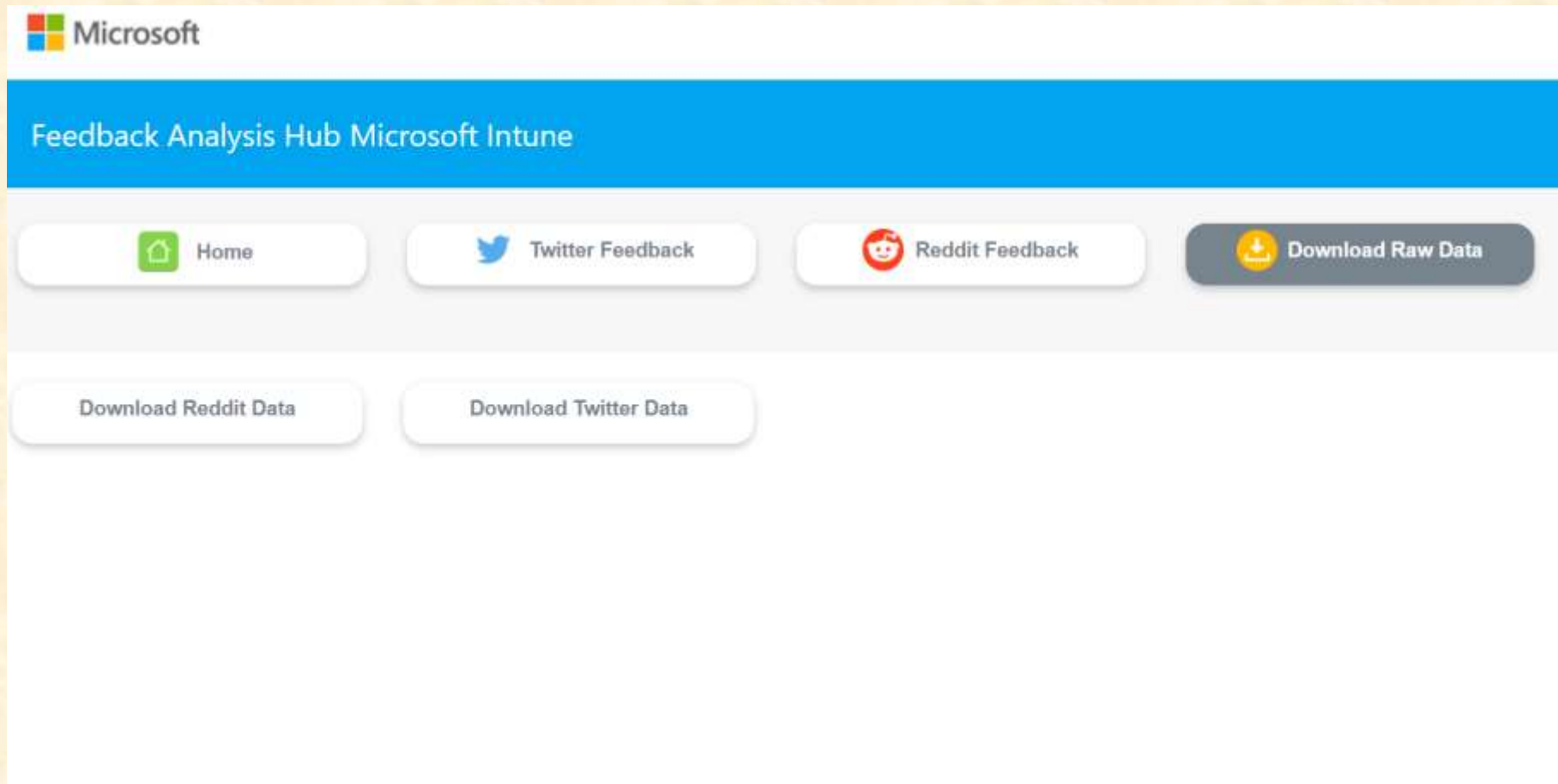
Posted at: 2020-10-14 22:24:38.000

[See full post here](#)





# Download Data





# What's left to do?

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- Finish the feature for filtering and searching Twitter posts by keywords
- Add sentiment analysis report for each post presented on website
- Automating data visualization
- Implement button for the database to go live



# Questions?

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