

MICHIGAN STATE
UNIVERSITY

Beta Presentation

Tech Ops Training Content

Management System

The Capstone Experience

Team United Airlines Training

Chris Nosowsky

Shawn Pryde

Brendan Walsh

Jeremy Zhu



*From Students...
...to Professionals*

Department of Computer Science and Engineering
Michigan State University

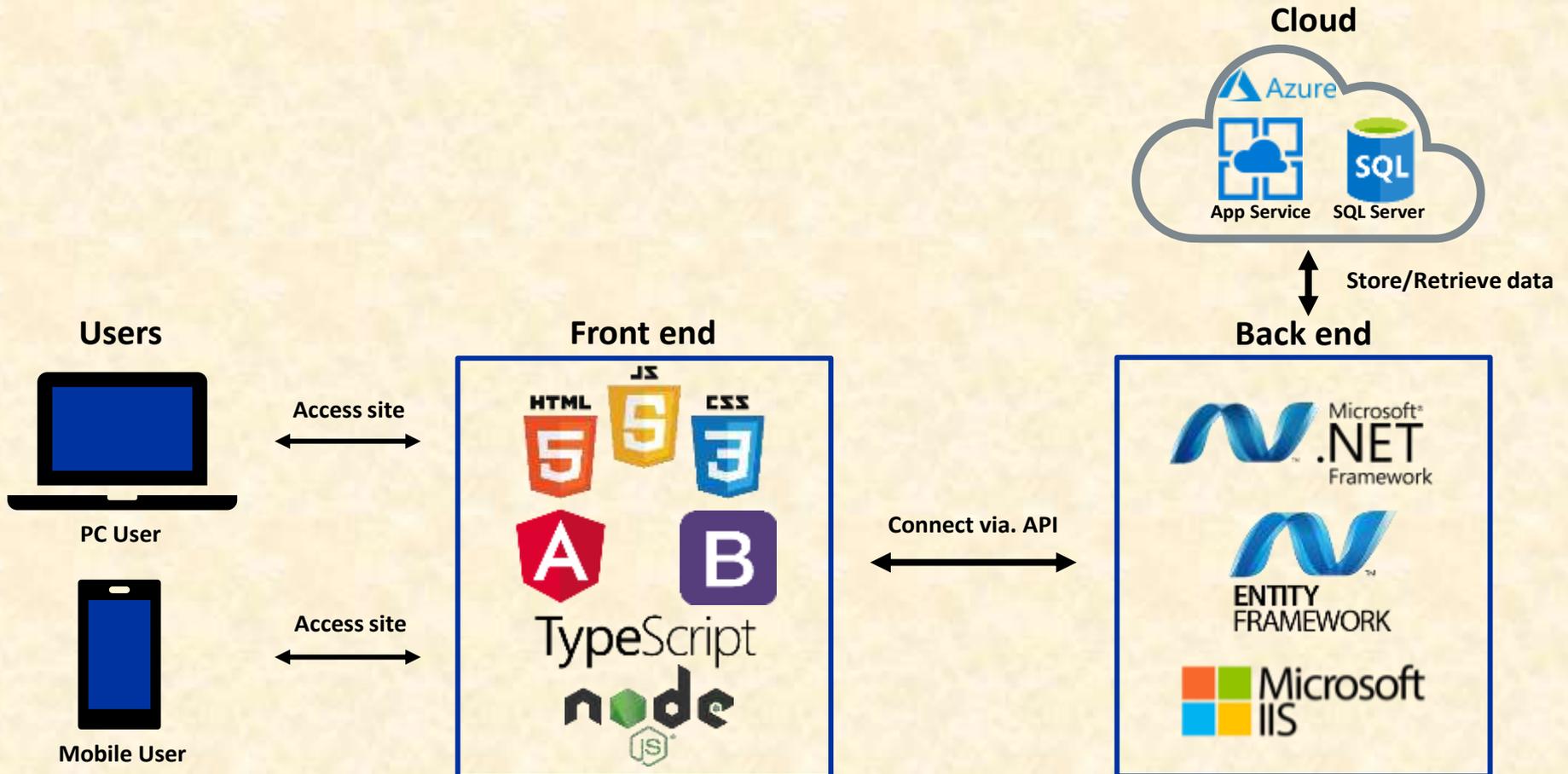
Fall 2020

Project Overview

- Web application used to organize and supply media content for training purposes
 - Supports many media formats such as MP4, HTML, PDF, and external links
- Dynamically recommends content to users based on stored data and analytics



System Architecture



Homepage

The screenshot displays the United Tech Ops Training homepage. At the top, there is a blue header with the United logo and 'Tech Ops Training' text. A search bar is located on the right side of the header, and the user level is identified as 'Administrator'. Below the header is a dark navigation bar with links for 'Homepage', 'Channels', 'Feedback', 'Help', 'About Us', 'Analytics', and 'Admin'. The main content area is divided into two sections: 'Latest Media' and 'Recommended Media'. Each section contains a grid of media items, each with a thumbnail image, a title, and a 'Pop Out' button. The 'Latest Media' section includes items like 'GRC Ad', 'Creating HX4 Mechanical Ferrules', 'LEAP Fuel Hose Replacement', 'A318-320 Flightdeck VR', 'Microsoft Teams Training', 'LEAP - Starter Servicing', and 'Clorox 360 Training Tech Talk'. The 'Recommended Media' section includes items like 'Clorox 360 Training Tech Talk', '777SAR Training Manual', 'Airbus Prolonged Parking', 'A318-320 Flightdeck VR', 'Site Hawk SK 4500 FDR Analyzer - Story', 'PC Air 3400 Quick Start', and 'LEAP - Starter Servicing'.

UNITED Tech Ops Training

Media User Level: Administrator

Homepage Channels Feedback Help About Us Analytics Admin

Latest Media

- GRC Ad [Pop Out](#)
- Creating HX4 Mechanical Ferrules [Pop Out](#)
- LEAP Fuel Hose Replacement
- A318-320 Flightdeck VR
- Microsoft Teams Training [Pop Out](#)
- LEAP - Starter Servicing
- Clorox 360 Training Tech Talk

Recommended Media

- Clorox 360 Training Tech Talk
- 777SAR Training Manual
- Airbus Prolonged Parking [Pop Out](#)
- A318-320 Flightdeck VR
- Site Hawk SK 4500 FDR Analyzer - Story [Pop Out](#)
- PC Air 3400 Quick Start [Pop Out](#)
- LEAP - Starter Servicing



Media Page - Desktop

The screenshot displays the United Tech Ops Training Media Page on a desktop browser. The browser's address bar shows the URL `localhost:3000/medias/27`. The page header features the United logo and the text "Tech Ops Training" on the left, and a search bar and "User Level: Administrator" on the right. A navigation menu below the header includes links for "Homepage", "Channels", "Feedback", "Help", "About Us", "Analytics", and "Admin".

The main content area is divided into two columns. The left column contains a video player showing a virtual tour of an A319-320 flight deck. The video player has a title "Virtual Tour - A319 1" and a progress bar. Below the video player are buttons for "Pop out" and "Open in new tab".

The right column displays the media details for "A319-320 Flightdeck VR". It shows "106 Views" and "Uploaded Nov 7, 2020". There are "2 Likes" and "0 Dislikes". Below this are buttons for "Send Feedback" and "Generate Report".

The "Media Description" section contains the text "A VR tour of the A319-320".

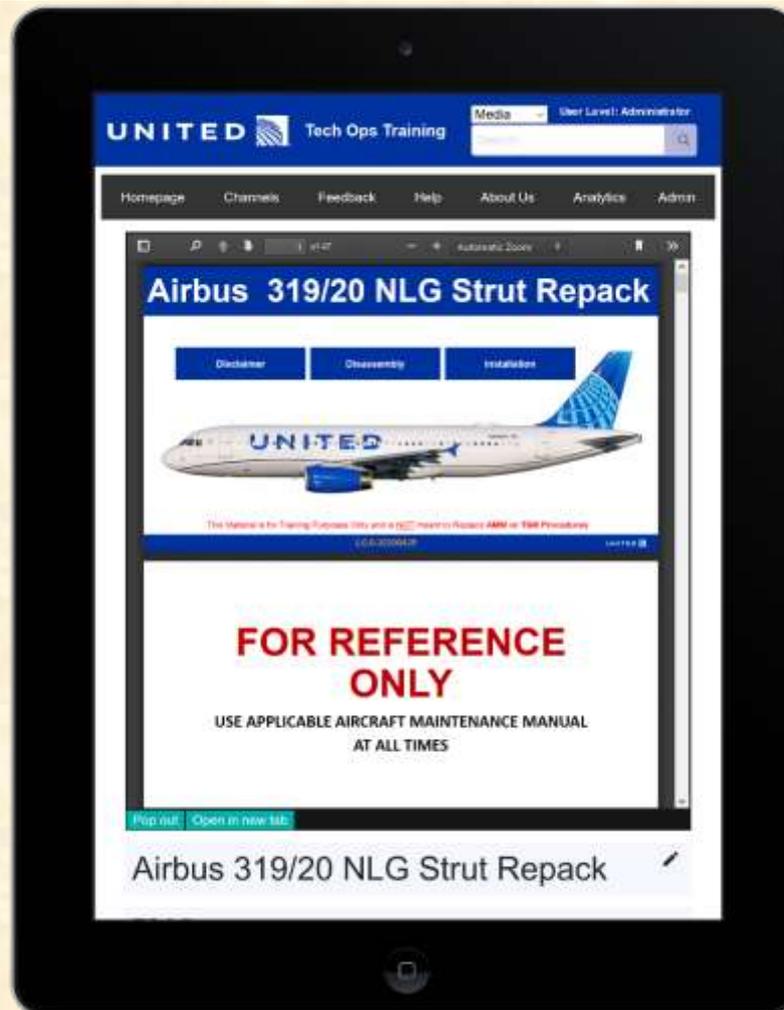
The "Related Media" section lists three items:

- Airbus 319/20 NLG Strut Repack
- Site Hawk SK 4500 FDR Analyzer - Calibration
- Site Hawk SK 4500 FDR Analyzer - Story

At the bottom left, the "Queued Comments" section shows "No comments waiting for approval".



Media Page - Mobile



Channel Page

The screenshot displays the 'United Tech Ops Training' web application. The top navigation bar includes the United logo, 'Tech Ops Training', a search bar, and the user level 'Administrator'. A secondary navigation bar contains links for 'Homepage', 'Channels', 'Feedback', 'Help', 'About Us', 'Analytics', and 'Admin'. The main content area is divided into a left sidebar and a main panel. The sidebar, titled 'Channels', lists various training categories with 'add' and 'delete' icons: Designated Trainer, Distance Learning, Fleet Types (selected), A319-A320 (with sub-items B737 and B777), Inspection, Safety, Tech Talks, and Training Manuals. The main panel, titled 'Fleet Types', features a search bar and a 'Sort By' button. It displays a list of three training items, each with a thumbnail image, a title, a brief description, and a media type:

- Airbus Prolonged Parking**: After reading this, you will know how to effectively park an aircraft. Media Type: pdf
- Airbus 319/20 NLG Strut Repack**: Airbus 319/20 NLG Repack Job Aid. Media Type: pdf
- A319-320 Flightdeck VR**: A VR tour of the A319-320. Media Type: ExternalLink

At the bottom of the list, there are navigation controls: '< Previous', a page indicator '1', and 'Next >'.



Media Analytics Page

UNITED Tech Ops Training Media User Level: Administrator

Homepage Channels Feedback Help About Us Analytics Admin

Analytics Report

 **24 737NG IDG Oil Level Check**
How to check the oil level of an IDG gauge.
MP4 Video

Utilization	Like/Dislike Ratio	Average Watch Duration
2.90%	100.00% 1 like	27.93%

User Engagement

United ID	First Name	Last Name	Email	Job Code	Department	Location	Rating	Watch Length	Views	Last Viewed	Run Report
u109262	Clinton	Merrill	clinton.merrill@united.com	6101	MM	ORD	🗳️	74.78%	10	Sun Nov 15 2020	📄
u102091	Stacy	Lyons	stacy.lyons@united.com	6104	MM	DEN	🗳️	5.62%	11	Sun Nov 15 2020	📄
u073094	Calvin	Ho	calvin.ho@united.com	6101	MM	SFOMM	🗳️	3.39%	10	Tue Nov 03 2020	📄

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Tech Ops Training Content Management System



What's left to do?

- Improve visual appearance
 - Optimize for mobile devices
- Streamline user experience
- Add role-based security
- Optimize page loading
- Improve existing search functionality



Questions?

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