MICHIGAN STATE UNIVERSITY

Project Plan
Secretary of State (SoS) Software Robot

The Capstone Experience

Team Auto-Owners

Brian Jean
Adam Leyrer
Tiezheng Shao
Richard Hutchins
Joey Baum

Department of Computer Science and Engineering
Michigan State University

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From Students…
…to Professionals

Functional Specifications

- Expedite Worker's Compensation Insurance Claims Submissions

- Reconcile Business Name against Secretary of State websites

- Utilize Software Robots

- Provide Reporting Dashboard with Metrics

Design Specifications

- Agent page

  - Form for data entry on an application

- Underwriter page

  - Menu to select applications that need to be reviewed

  - Once application selected, show form of data provided

  - Button to initiate software robot

  - Form to show suggested names returned by softbot

- Dashboard page

  - Report statistics on softbot search results

  - Charts and graphs to represent robot metrics

Screen Mockup: Agent Page

Screen Mockup: Underwriter Page

Screen Mockup: Application View

Screen Mockup: Application View

Screen Mockup: Dashboard
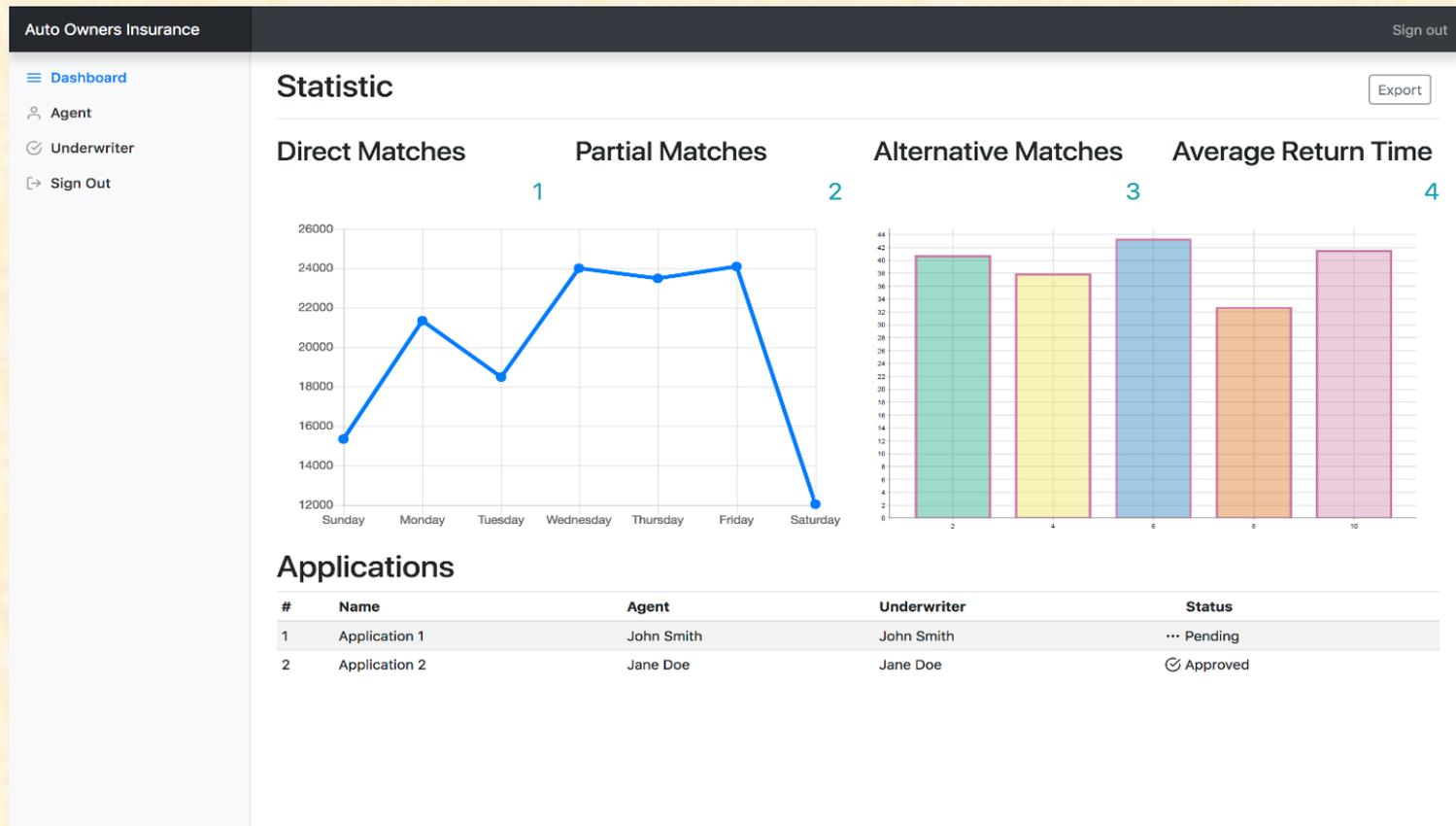
Technical Specifications

- Webpages built with a Model-View-Controller system
- Webpage forms implemented with Ajax calls using jQuery and buttons implemented with JavaScript to prevent page reloads
- Softbot built in UiPath using a conditional series of modular workflows, organized by state
- MySQL database to store application information and softbot search results
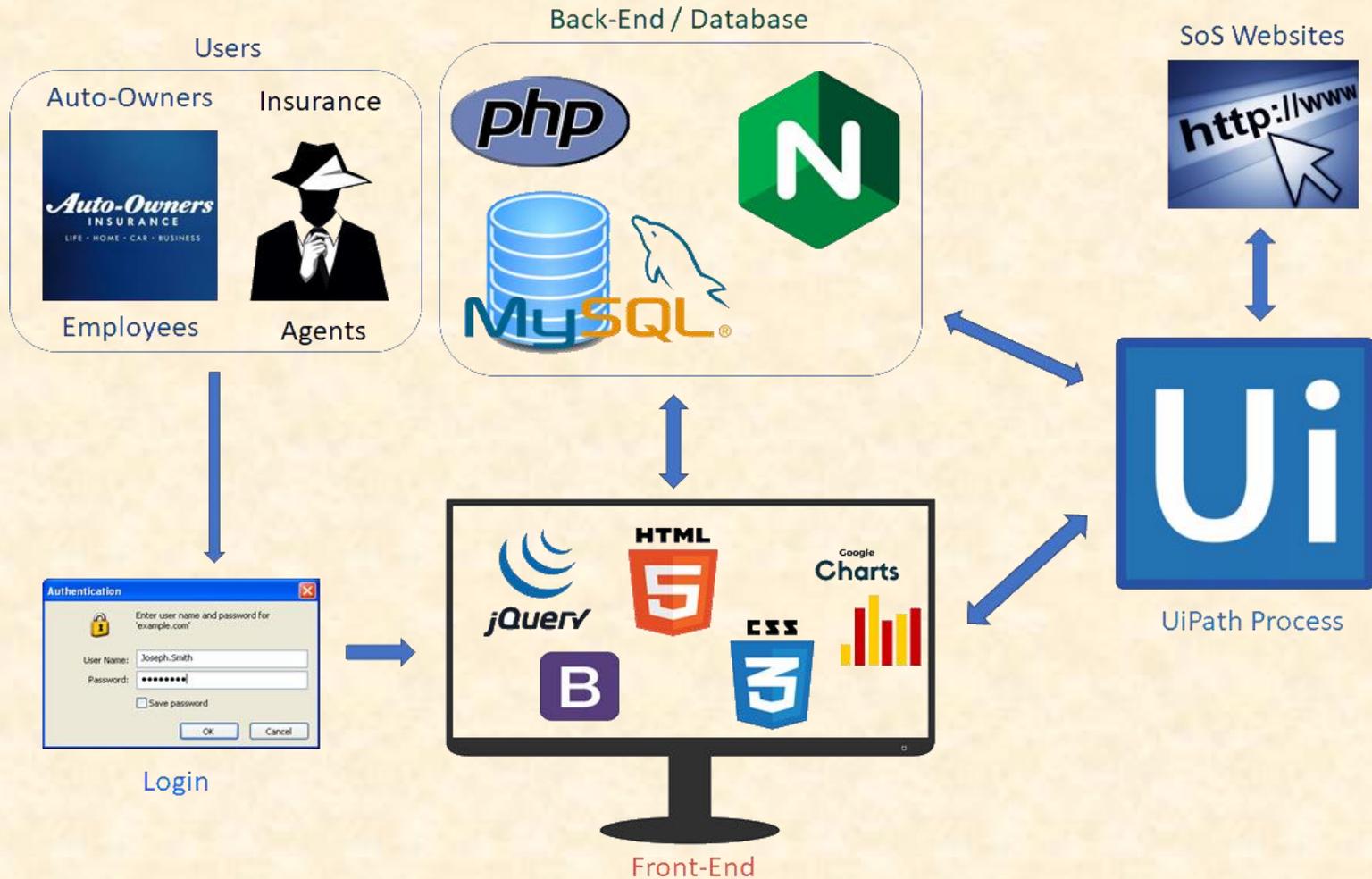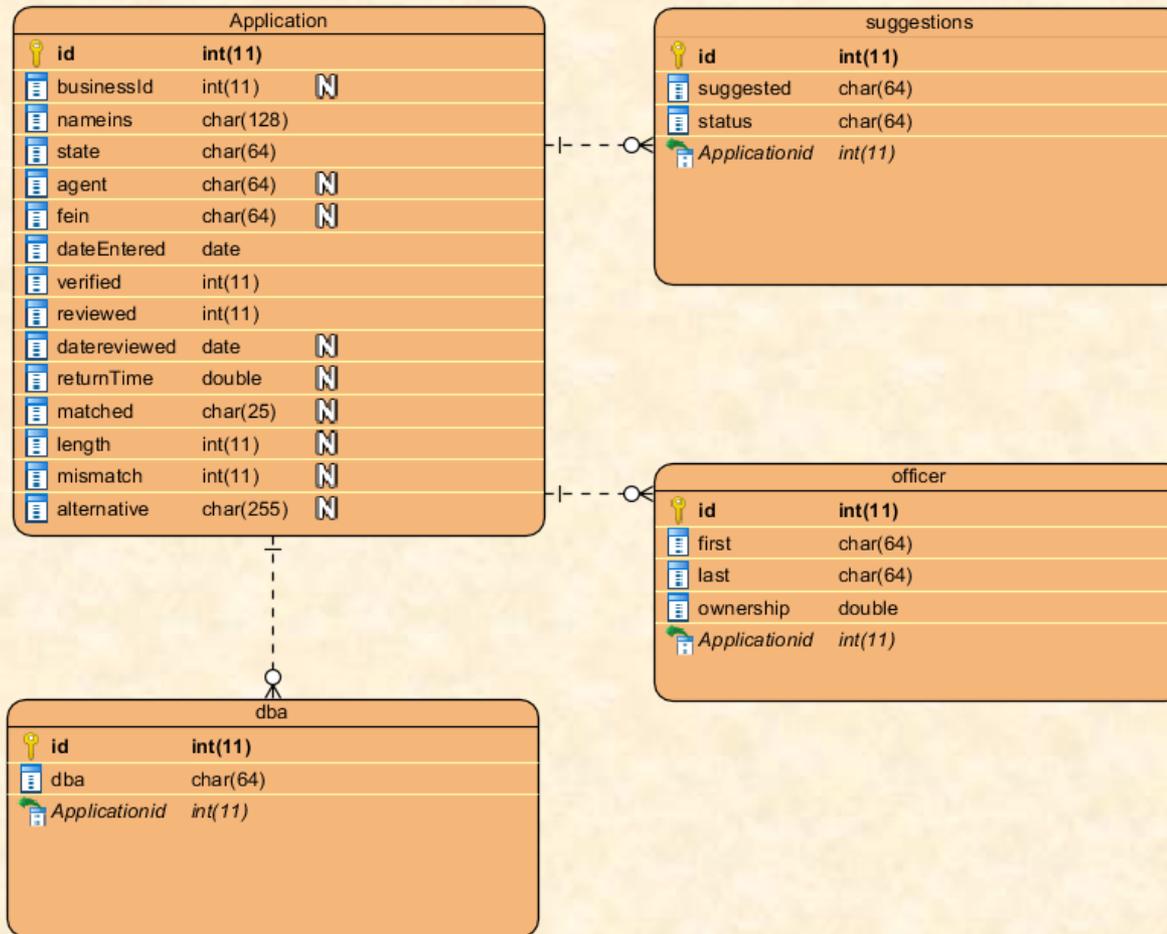
System Architecture

Database Architecture

System Components

- Hardware Platforms
  - CentOS Linux server running NGINX
  - MySQL database
- Software Platforms / Technologies
  - UiPath for softbot
  - PHP
    - PhpStorm IDE connected to GitLab repo
  - JavaScript, Node.js, jQuery
    - Grunt/Less
  - HTML/CSS via Bootstrap

Risks

- Risk 1
  - Click trigger does not work (across any of our devices) – high
  - Continue to use other working triggers while scouring the forums and reaching out to developers for a potential cause and fix.
- Risk 2
  - "I'm not a robot" buttons - high
  - Re-work UiPath workflow for the SoS sites that have robot checks so that the robot is invoked after the user is already on the website
- Risk 3
  - UiPath takes over users' screens - medium
  - Create documentation so that the user is aware of what is happening and why. We can also add a manual verification option to avoid using bot
- Risk 4
  - SoS website changes - low
  - Modularization makes fixing softbot easy. We will document and teach client how to adjust to changes in a SoS website.

Questions?

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