MICHIGAN STATE
UNIVERSITY

Beta Presentation
Company Portal Helper Bot

The Capstone Experience

Team Microsoft

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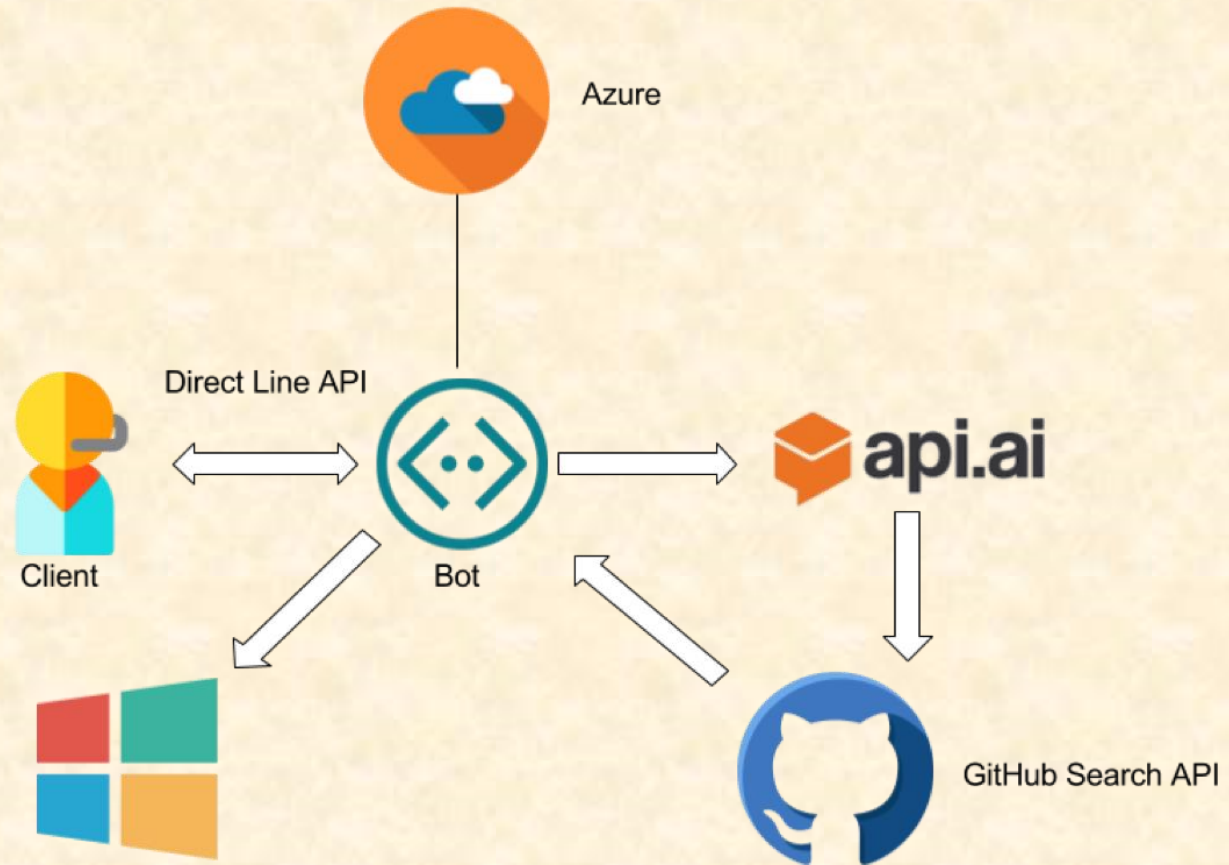Michigan State University

Spring 2017

From Students…
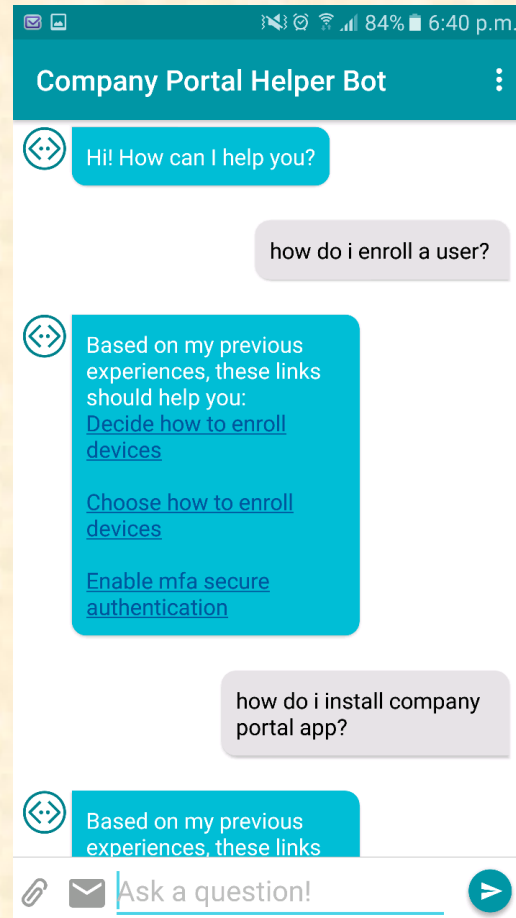*…to Professionals*

Project overview

- Create a chat bot capable of automatically providing related documents according to user's questions or problems.

- If no documents are found, chat bot will provide options for user to report a bug.

- Chat bot will do self training according to the feedback users provide after using the bot.

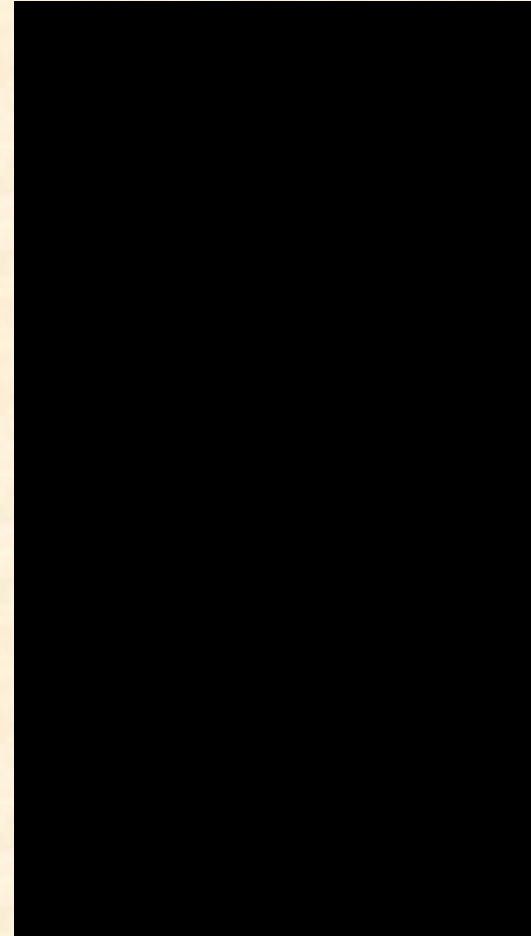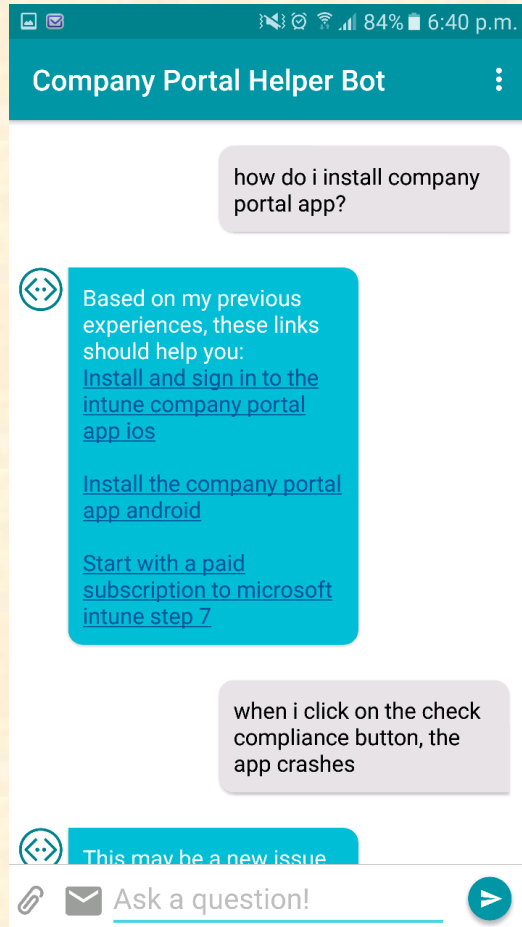- Provides real time solutions for problems without the need for human intervention.
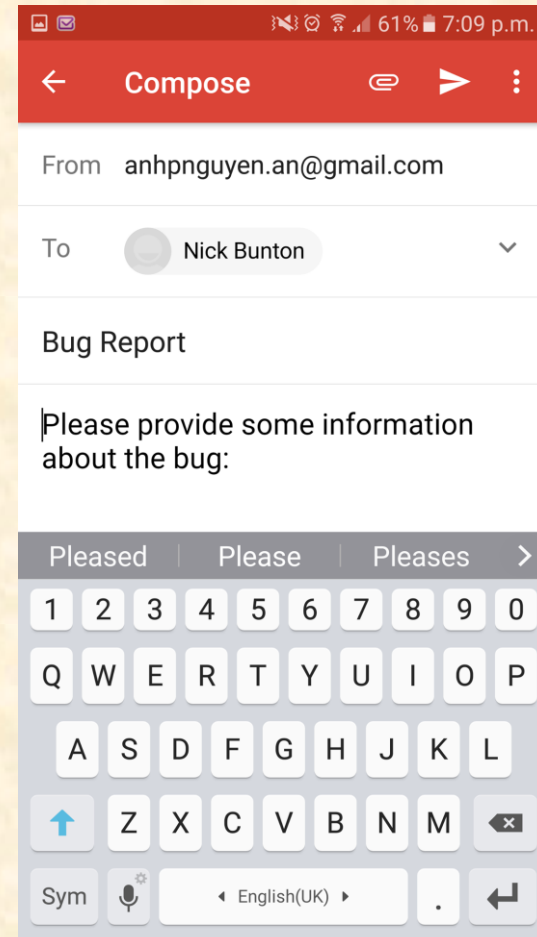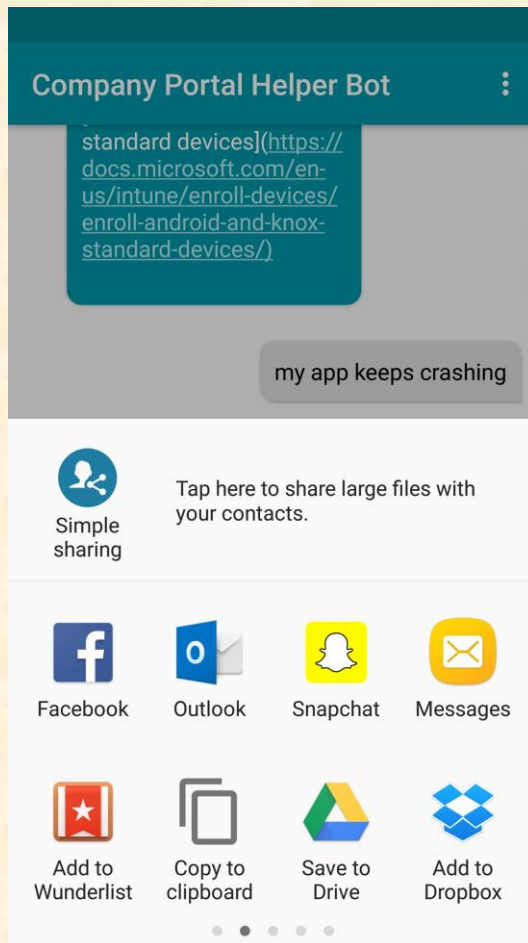
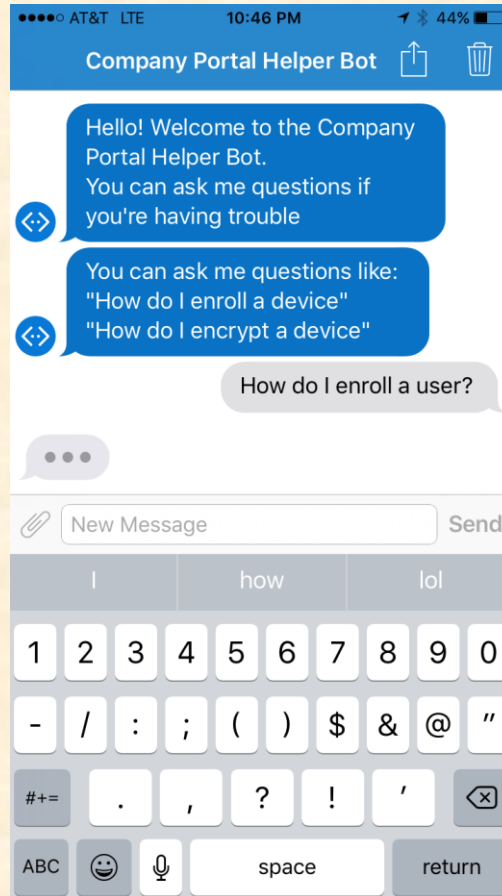# System architecture

Welcome and user interface

Support article suggestions

Sending a bug report

iOS version

What's left to do?

- Platform and OS version in the database

- Add welcome messages

- Create a short video that just shows feature set

- Always search for the Github search

- Training Api.Ai

Questions?