

MICHIGAN STATE
UNIVERSITY

Alpha Presentation

Catastrophic Claims Unit Mobilization

The Capstone Experience

Team Auto-Owners

Nicole Lawrence

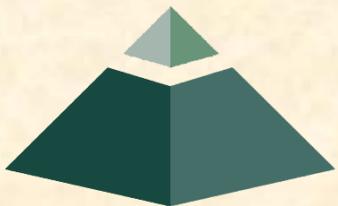
Nick Reuter

Jason Steele

Matt Wiechec

Department of Computer Science and Engineering
Michigan State University

Spring 2016



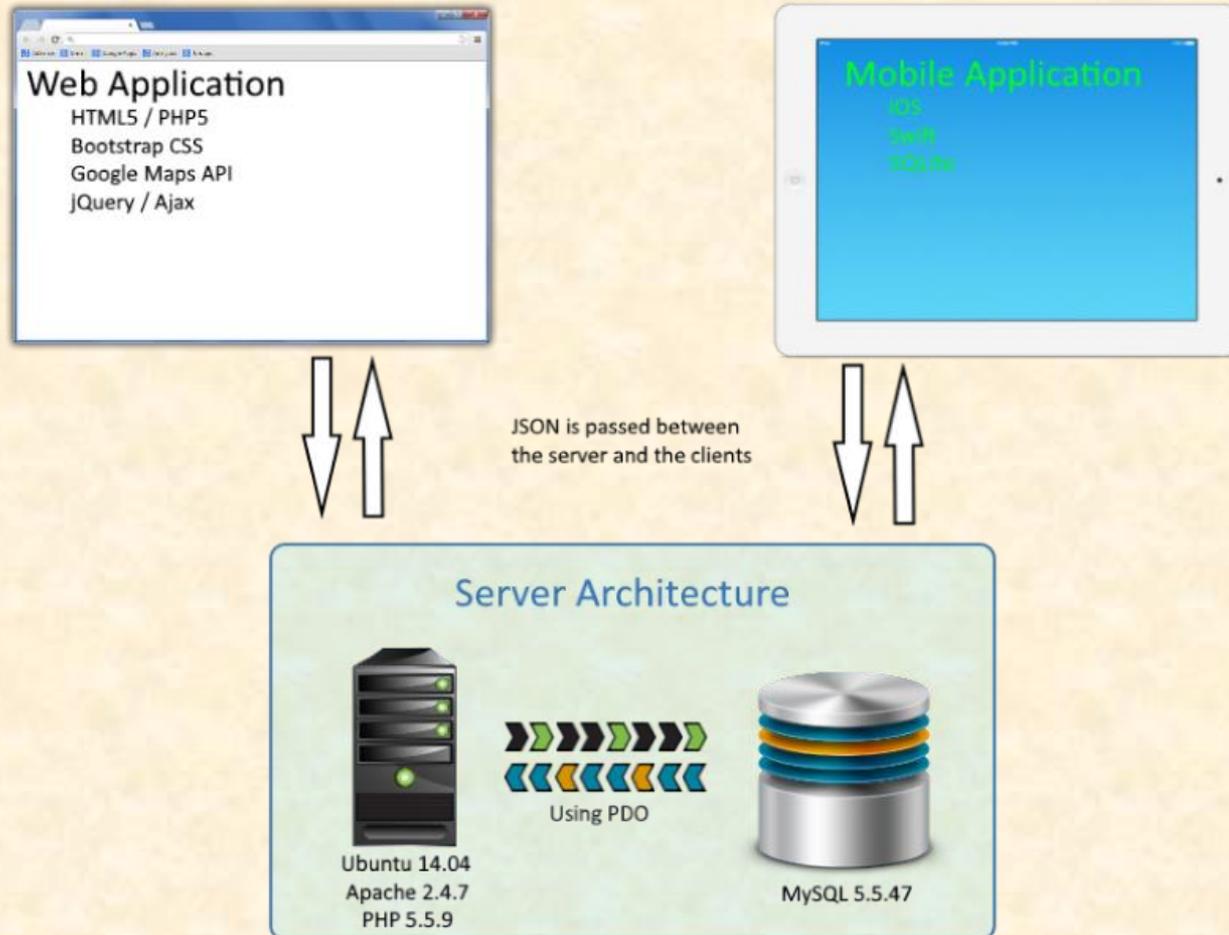
*From Students...
...to Professionals*

Project Overview

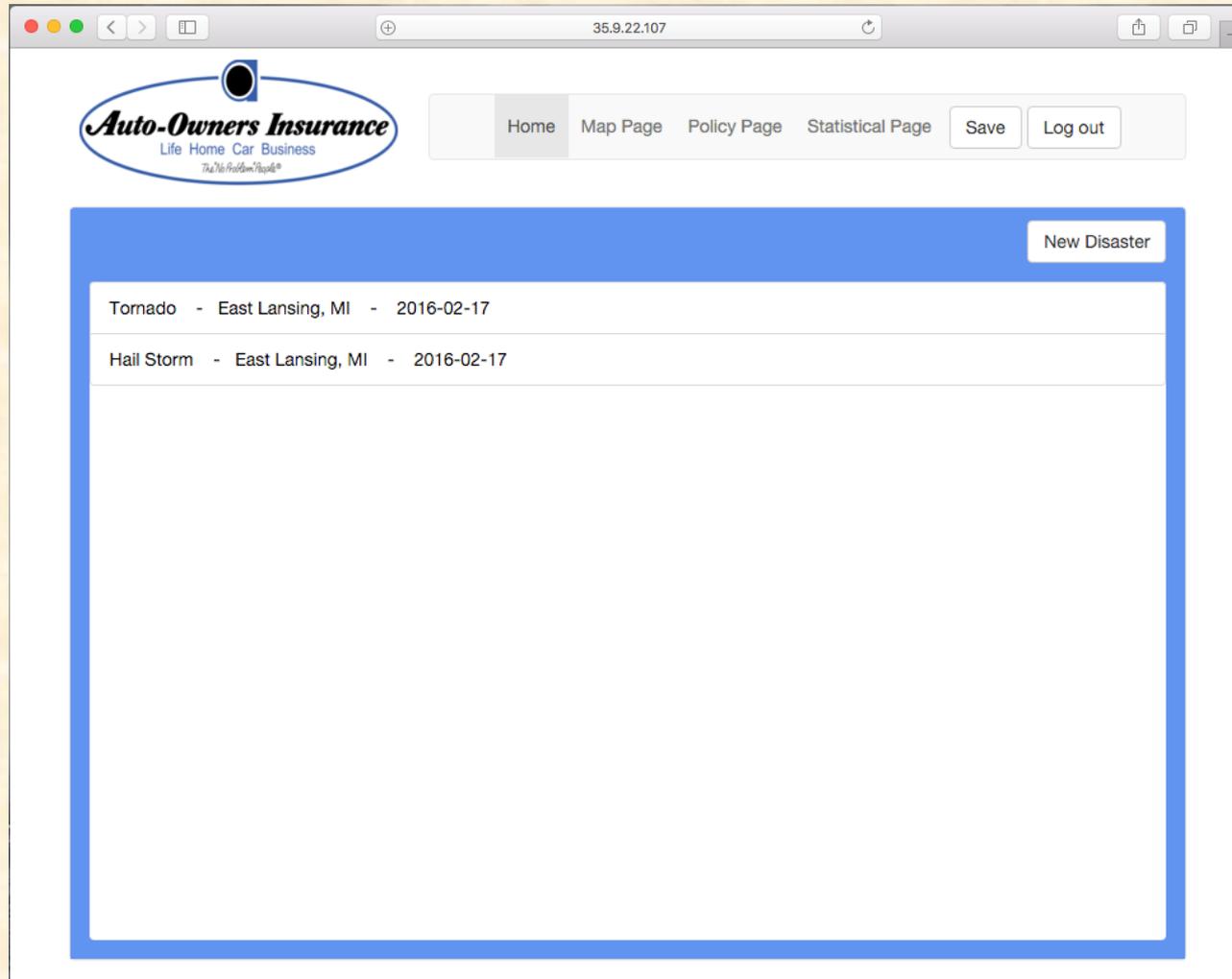
- Functionalities
 - Manage insurance claims after weather incident
 - Provide a way for policy holders to submit claims
 - Check on weather event and see claim progress
- Features
 - Map tool to prepare mobile tablets
 - Offline access to relevant policies and claims forms
 - Statistics view for claims status and trends



System Architecture



Index Page – Disaster List



The screenshot shows a web browser window with the URL 35.9.22.107. The page features the Auto-Owners Insurance logo with the tagline "Life Home Car Business" and "The No Problem People®". A navigation menu includes "Home", "Map Page", "Policy Page", and "Statistical Page", along with "Save" and "Log out" buttons. A blue header bar contains a "New Disaster" button. The main content area displays a list of disasters:

Tornado	- East Lansing, MI	- 2016-02-17
Hail Storm	- East Lansing, MI	- 2016-02-17



Map Page – All Policies

The screenshot displays the 'Map Page' of the Auto-Owners Insurance website. The browser window shows the URL '35.9.22.107'. The website header includes the Auto-Owners Insurance logo with the tagline 'Life Home Car Business' and 'The Freedom To Work®'. Navigation links for 'Home', 'Map Page', 'Policy Page', and 'Statistical Page' are visible, along with 'Save' and 'Log out' buttons.

The main content area features a map of a suburban area with several blue location pins. To the left of the map is a sidebar with two sections:

- Map Legend:**
 - No Claim (Blue square)
 - New Claim (Red square)
 - Assigned Claim (Yellow square)
 - Closed Claim (Green square)
- Map Filters:**
 - All Filters
 - Policy Type
 - Home
 - Auto
 - Policy Size(\$1,000)
 - Home
 - 0 - \$20
 - \$20 - \$50
 - \$50 - \$100
 - \$100 - \$150
 - \$150 - \$250
 - \$250 - \$500
 - \$500+
 - Status
 - No Claim
 - New Claim
 - Assigned Claim

The map interface includes a 'Map' and 'Satellite' toggle, a person icon, and zoom controls. The footer of the map area contains copyright information: 'Imagery ©2016, Cnes/Spot Image, DigitalGlobe, Landsat, U.S. Geological Survey, USDA Farm Service Agency' and links for 'Terms of Use' and 'Report a map error'.

Map Page – Weather Overlay

The screenshot displays the 'Auto-Owners Insurance' website's 'Map Page'. The browser address bar shows '35.9.22.107'. The page features a navigation menu with 'Home', 'Map Page', 'Policy Page', and 'Statistical Page', along with 'Save' and 'Log out' buttons. The main content area is divided into a left sidebar and a right map area.

Map Legend

- No Claim
- New Claim
- Assigned Claim
- Closed Claim

Map Filters

- All Filters
- Policy Type
 - Home
 - Auto
- Policy Size(\$1,000)
 - Home
 - 0 - \$20
 - \$20 - \$50
 - \$50 - \$100
 - \$100 - \$150
 - \$150 - \$250
 - \$250 - \$500
 - \$500+
- Status
 - No Claim
 - New Claim
 - Assigned Claim

The map area shows a satellite view of the Great Lakes region with a weather overlay. The overlay uses a color scale from green (light) to red (heavy) to indicate precipitation intensity. A blue location pin is visible on the map. The Google logo and copyright information 'Imagery ©2016 TerraMetrics' are at the bottom of the map.

Map Page – Drawing a Polygon

The screenshot displays a web browser window with the URL 35.9.22.107. The page header features the Auto-Owners Insurance logo and navigation links for Home, Map Page, Policy Page, and Statistical Page, along with Save and Log out buttons. On the left, a sidebar contains a Map Legend and Map Filters. The legend defines claim statuses: No Claim (blue square), New Claim (red square), Assigned Claim (orange square), and Closed Claim (green square). The filters include checkboxes for All Filters, Policy Type (Home, Auto), Policy Size (\$1,000) with ranges from 0-\$20 to \$500+, and Status (No Claim, New Claim, Assigned Claim). The main map area shows a satellite view with a black polygon drawn over a residential area. Four blue location pins are placed within the polygon. The bottom of the map includes a Google logo and copyright information for 2016.

Auto-Owners Insurance
Life Home Car Business
The No-Frills® Insurer

Home Map Page Policy Page Statistical Page Save Log out

Map Legend

- No Claim
- New Claim
- Assigned Claim
- Closed Claim

Map Filters

- All Filters
- Policy Type
 - Home
 - Auto
- Policy Size(\$1,000)
 - Home
 - 0 - \$20
 - \$20 - \$50
 - \$50 - \$100
 - \$100 - \$150
 - \$150 - \$250
 - \$250 - \$500
 - \$500+
- Status
 - No Claim
 - New Claim
 - Assigned Claim

Map Satellite

Google Imagery ©2016, Cnes/Spot Image, DigitalGlobe, Landsat, U.S. Geological Survey, USDA Farm Service Agency Terms of Use Report a map error



Map Page – Drawing a Polygon

The screenshot shows a web browser window with the URL 35.9.22.107. The page header features the Auto-Owners Insurance logo with the tagline "Life Home Car Business" and the slogan "The No-Claim Reward". Navigation links include Home, Map Page (selected), Policy Page, and Statistical Page, along with Save and Log out buttons.

The main content area is divided into two panels on the left and a map on the right. The **Map Legend** panel includes:

- No Claim (Blue square)
- New Claim (Red square)
- Assigned Claim (Orange square)
- Closed Claim (Green square)

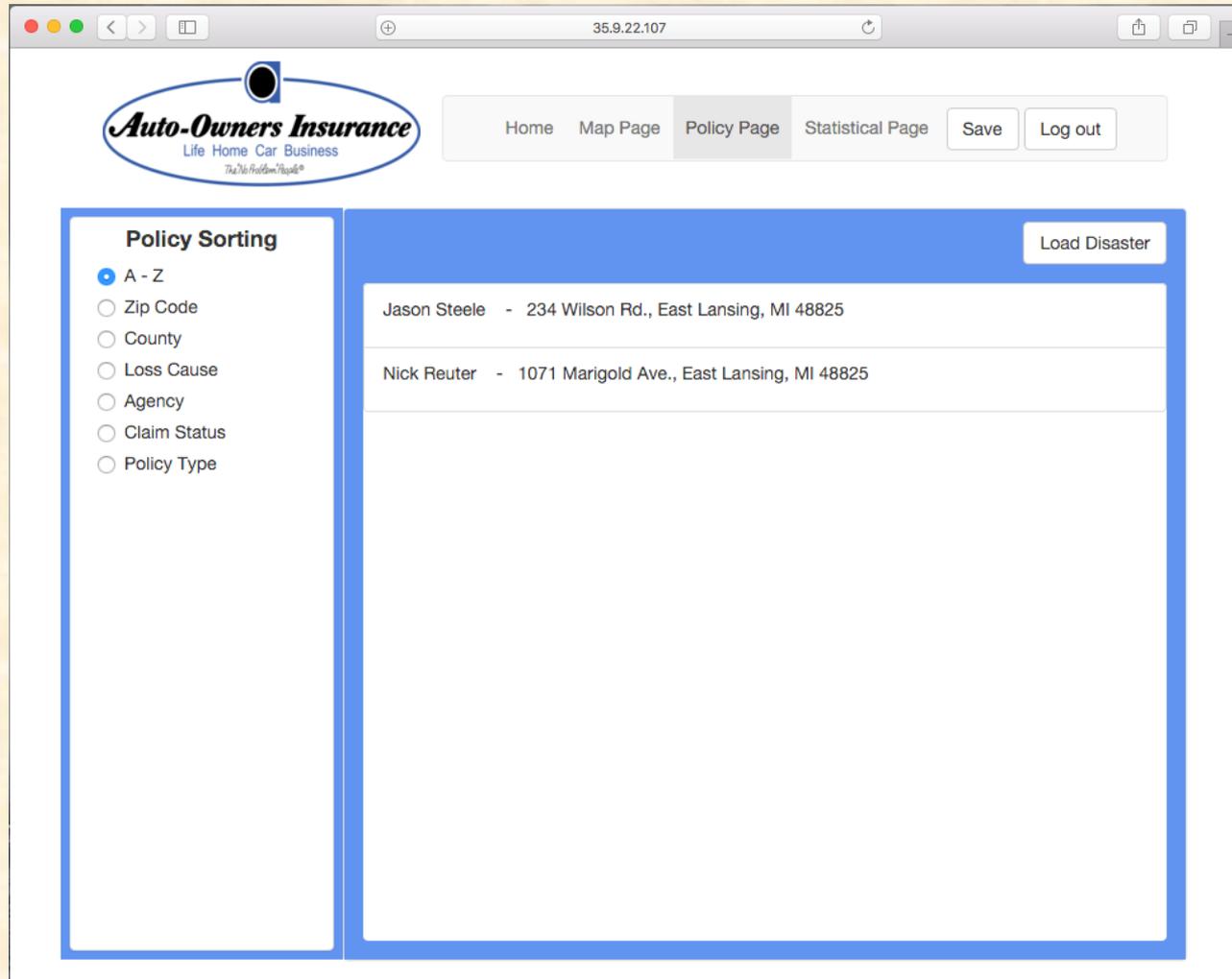
The **Map Filters** panel includes:

- All Filters
- Policy Type
 - Home
 - Auto
- Policy Size(\$1,000)
 - Home
 - 0 - \$20
 - \$20 - \$50
 - \$50 - \$100
 - \$100 - \$150
 - \$150 - \$250
 - \$250 - \$500
 - \$500+
- Status
 - No Claim
 - New Claim
 - Assigned Claim

The map on the right shows a satellite view of a residential area with a black polygon drawn over it. Several blue location pins are placed within the polygon. The map interface includes a "Map" / "Satellite" toggle, a search icon, and zoom controls.



Policy Page – Policy List



The screenshot shows a web browser window displaying the 'Policy Page' of the Auto-Owners Insurance website. The browser's address bar shows the URL '35.9.22.107'. The website header includes the Auto-Owners Insurance logo with the tagline 'Life Home Car Business' and 'The Freedom To Choose'. A navigation menu contains links for 'Home', 'Map Page', 'Policy Page' (which is highlighted), and 'Statistical Page'. There are also 'Save' and 'Log out' buttons. On the left side, there is a 'Policy Sorting' section with radio buttons for 'A - Z' (selected), 'Zip Code', 'County', 'Loss Cause', 'Agency', 'Claim Status', and 'Policy Type'. On the right side, there is a 'Load Disaster' button and a list of policies. The list contains two entries: 'Jason Steele - 234 Wilson Rd., East Lansing, MI 48825' and 'Nick Reuter - 1071 Marigold Ave., East Lansing, MI 48825'.

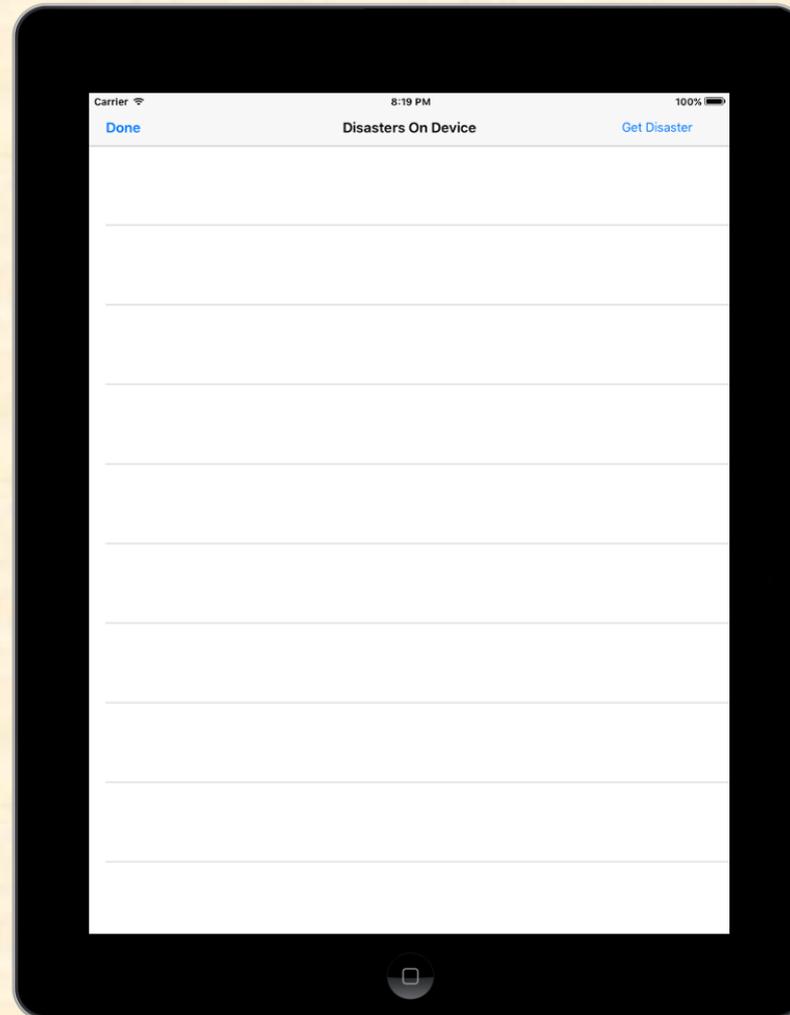
Policy Holder	Address
Jason Steele	234 Wilson Rd., East Lansing, MI 48825
Nick Reuter	1071 Marigold Ave., East Lansing, MI 48825



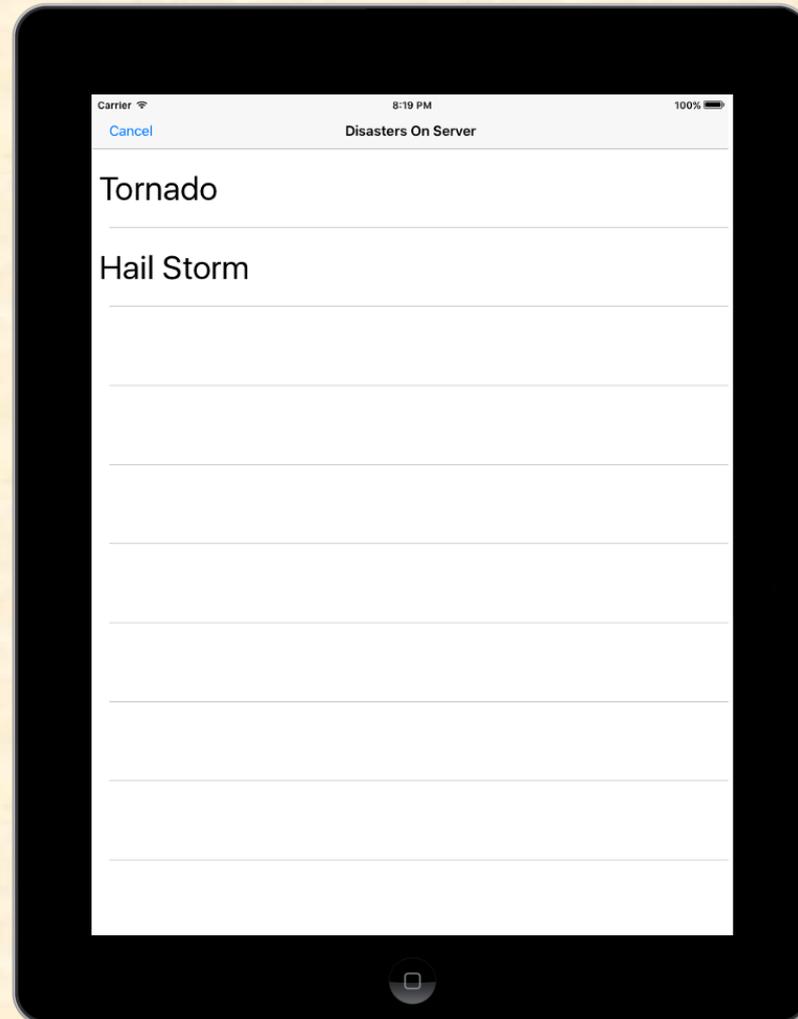
Statistics Page



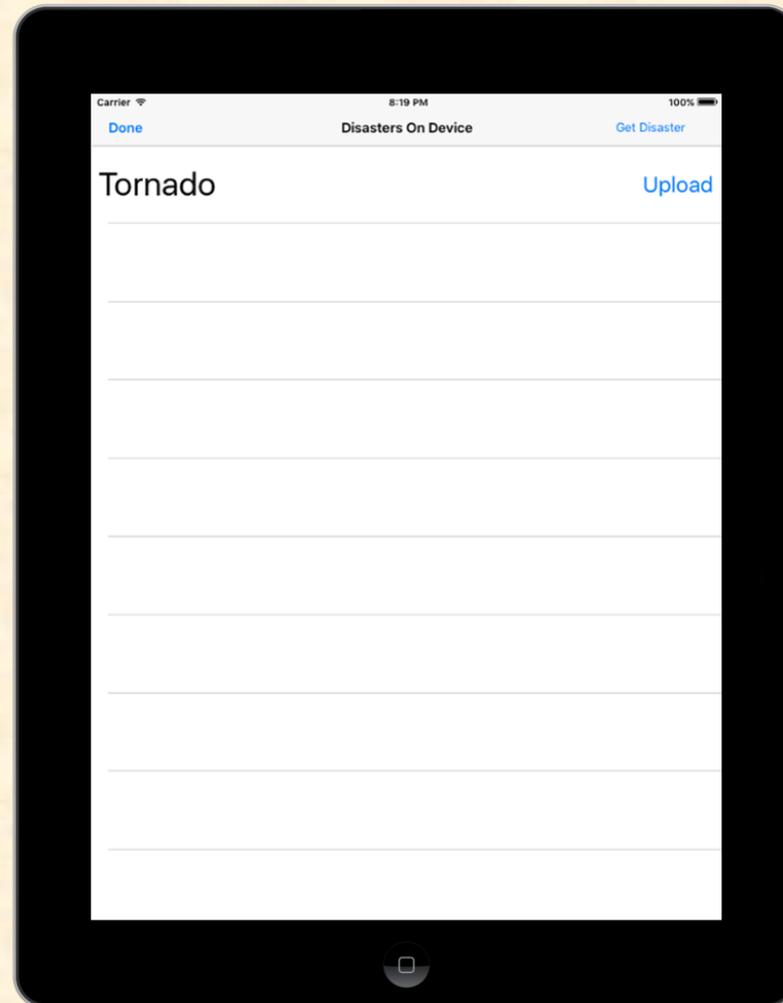
Disaster List Page – Initially Empty



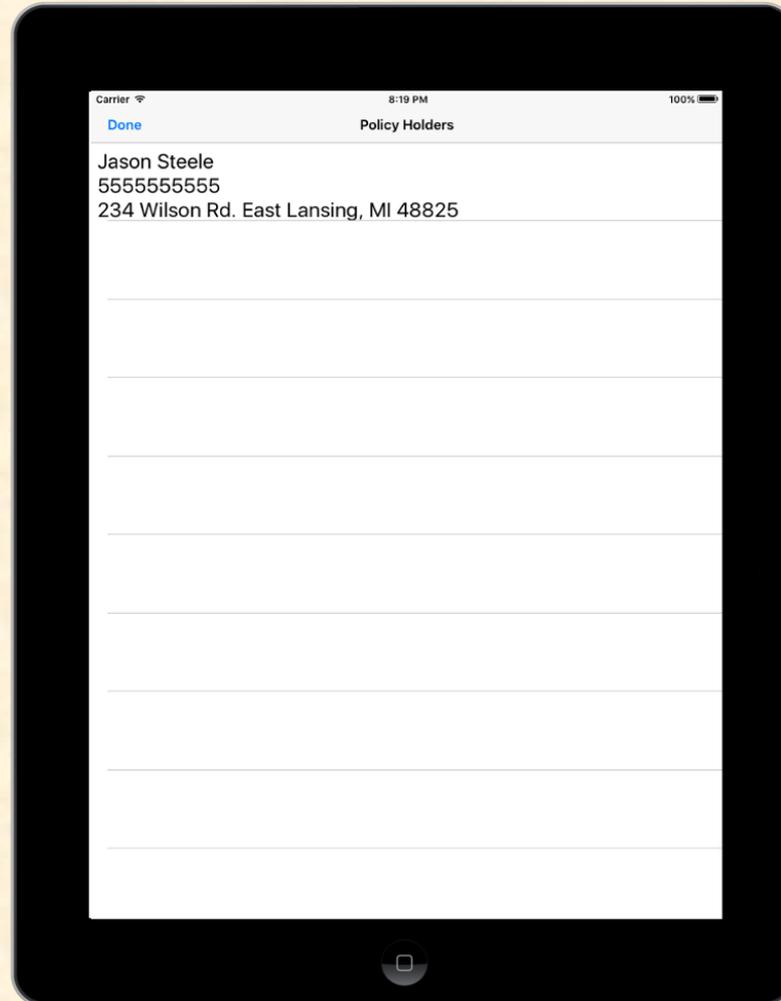
Disasters on Server



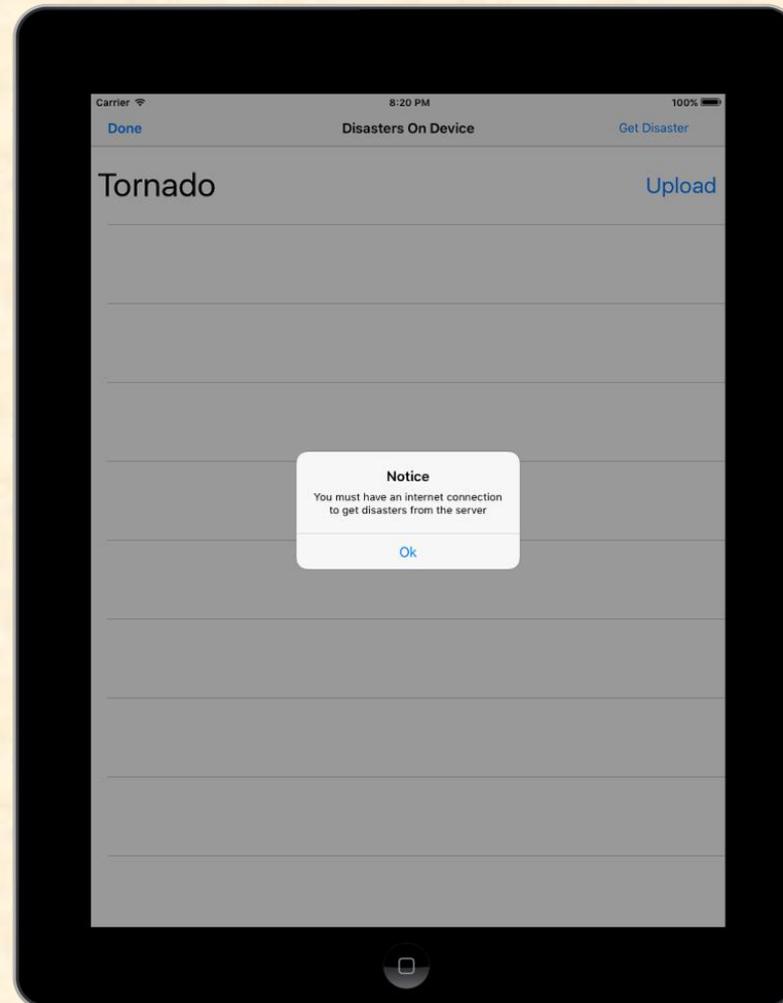
Disaster List – Disaster Downloaded



Policy List of Disaster



Connection Attempt w/o Internet



What's left to do? (Web)

- Create / edit disaster
 - Add saving functionality
 - Change database entries
- Dynamically create policy page
 - Grab appropriate information based on properties
 - Refine display styling
- Get sorting / filtering working
 - Functional filter attributes on map page
 - Functional sort attributes on policy page
- Have functional statistics page for an existing disaster
 - Generate graph charts based on live data
 - Create pie chart from claim status
- Find most central location for mobile unit



What's left to do? (iOS)

- Create / upload claims
 - Create claim and store internally on mobile device
 - Send claims table as JSON to server
- Search functionality
 - Formatting a search screen
 - Develop search functionality by policy holder name or phone number
- Policy information
 - Allow user to view policy information
 - Download and store all policy information on device
- Layouts
 - Make layouts for policy information and preprinted loss form
 - Update layouts to enhance user experience
- Concurrency
 - Display loading overlay when communicating with network
 - Prevent user from interacting with out of sync information

