

MICHIGAN STATE

U N I V E R S I T Y

Beta Presentation

Claims First Notice of Loss Application

The Capstone Experience

Team Auto-Owners

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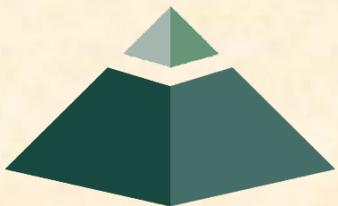
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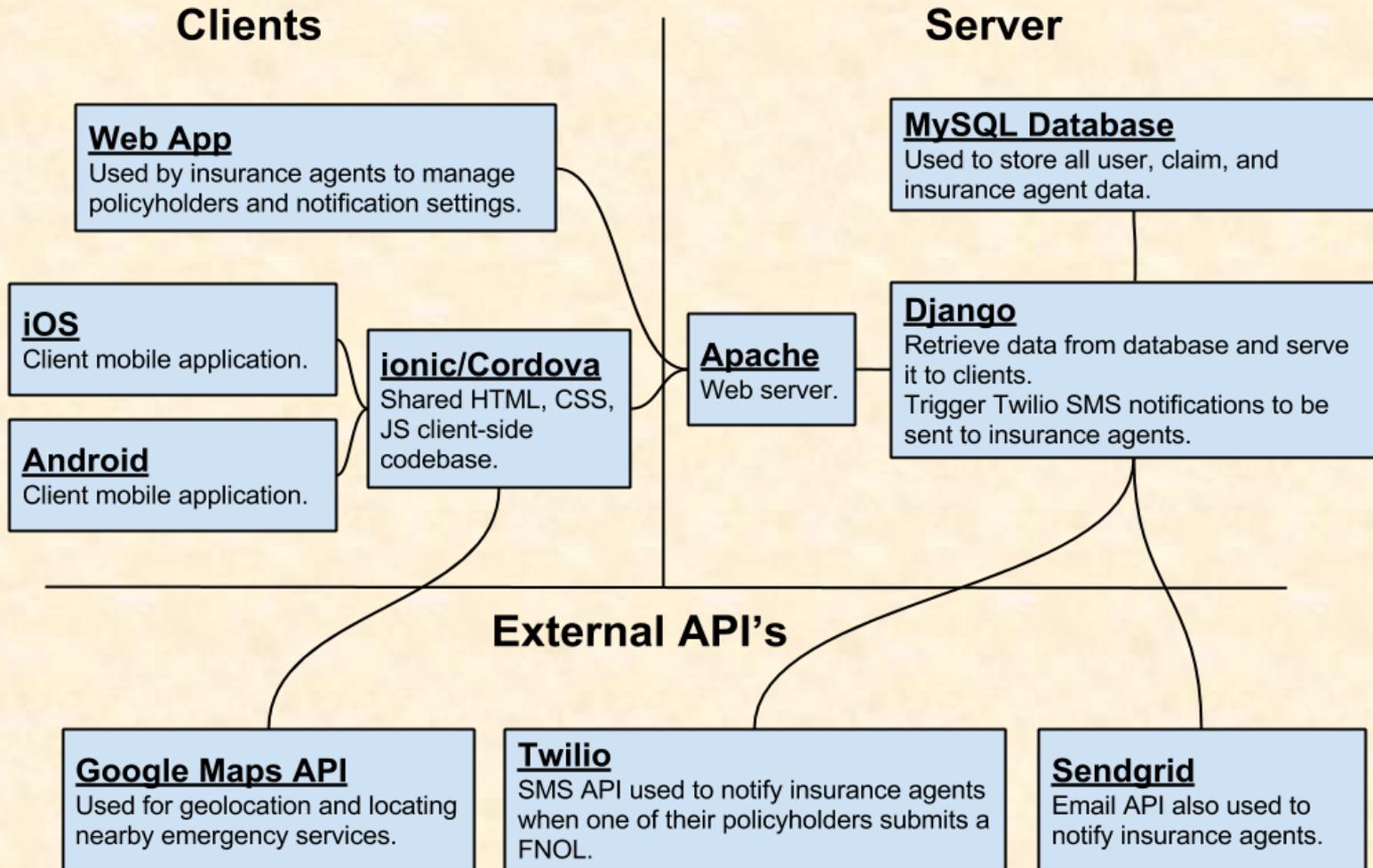
*From Students...
...to Professionals*

Project Overview

- Mobile App
 - Ability to file a first notice of loss claim
 - Support auto and home
 - Support media upload (picture and audio)
 - Capability to contact a real person via phone or in-app chat client
 - Provide nearby emergency services location and contact information (Police, First Towing, etc.)
- Web App
 - Manage notification Preferences
 - Receive via SMS, e-mail or automated voicemail
 - Be able to choose which types of policies and which policyholders to receive notifications from
 - View claims filed through the mobile app
 - Create usage statistics reports



System Architecture



What's left to do?

- Auto-Owners branding
- Testing and bug fixing
- Project plan
- Project video

