

MICHIGAN STATE

U N I V E R S I T Y

Alpha Presentation

GM Employee Companion Mobile App

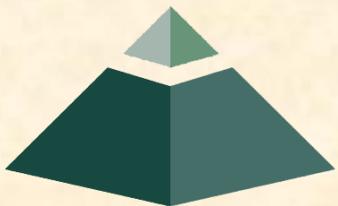
The Capstone Experience

Team General Motors

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Department of Computer Science and Engineering
Michigan State University

Spring 2015



*From Students...
...to Professionals*

Project Overview

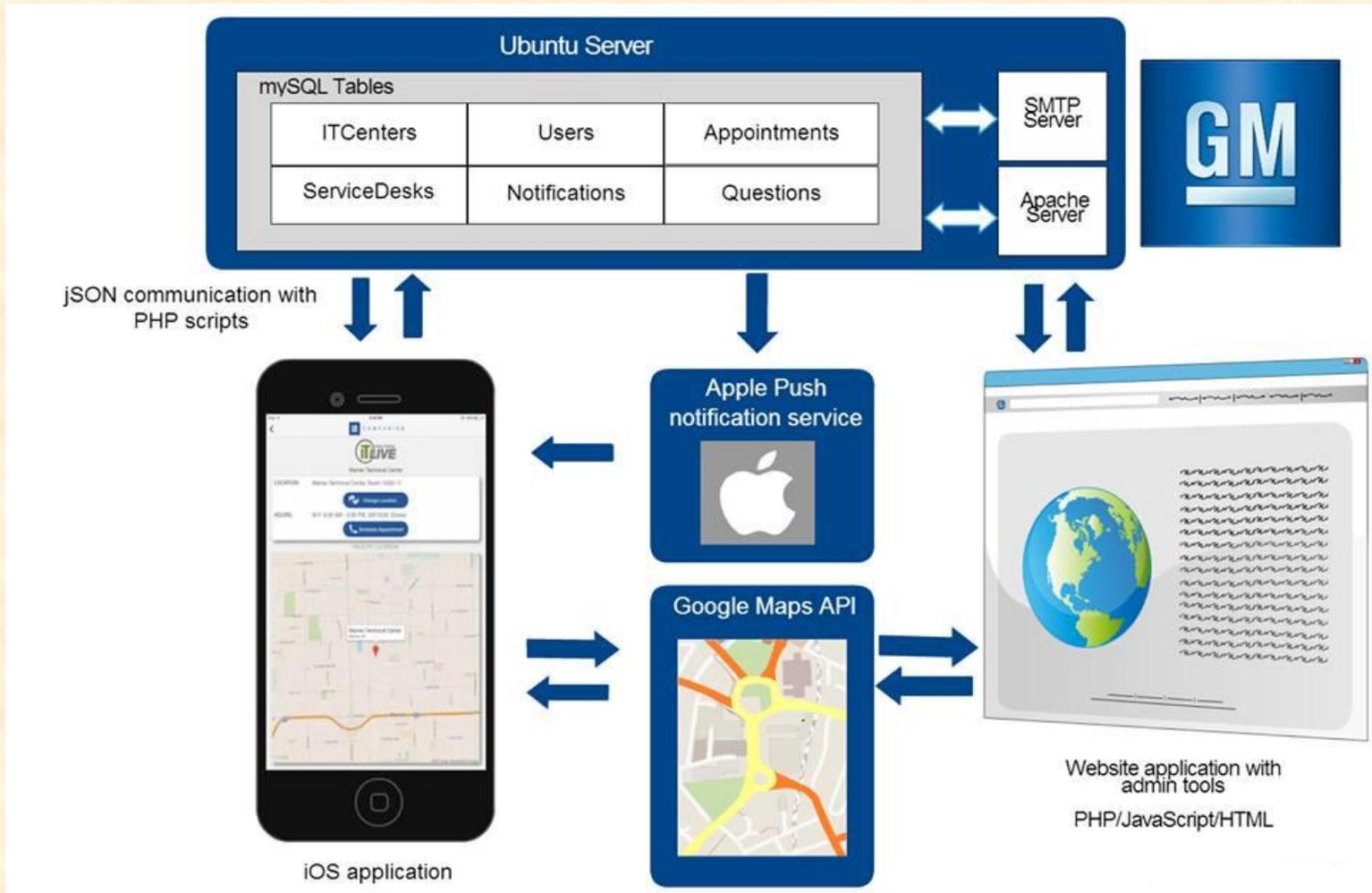
- Client: General Motors
- User: GM Employees
- Purpose: Enable GM employees to access helpful information and services from their mobile devices.



C O M P A N I O N



System Architecture



Features

- User Login and Registration
- Scheduling Services for IT Service Center LIVE
- View Appointments
- IT Service Desk Directory
- Frequently Asked Questions



Login and Registration



Welcome to the GM Employee Companion Mobile Application Web Page!

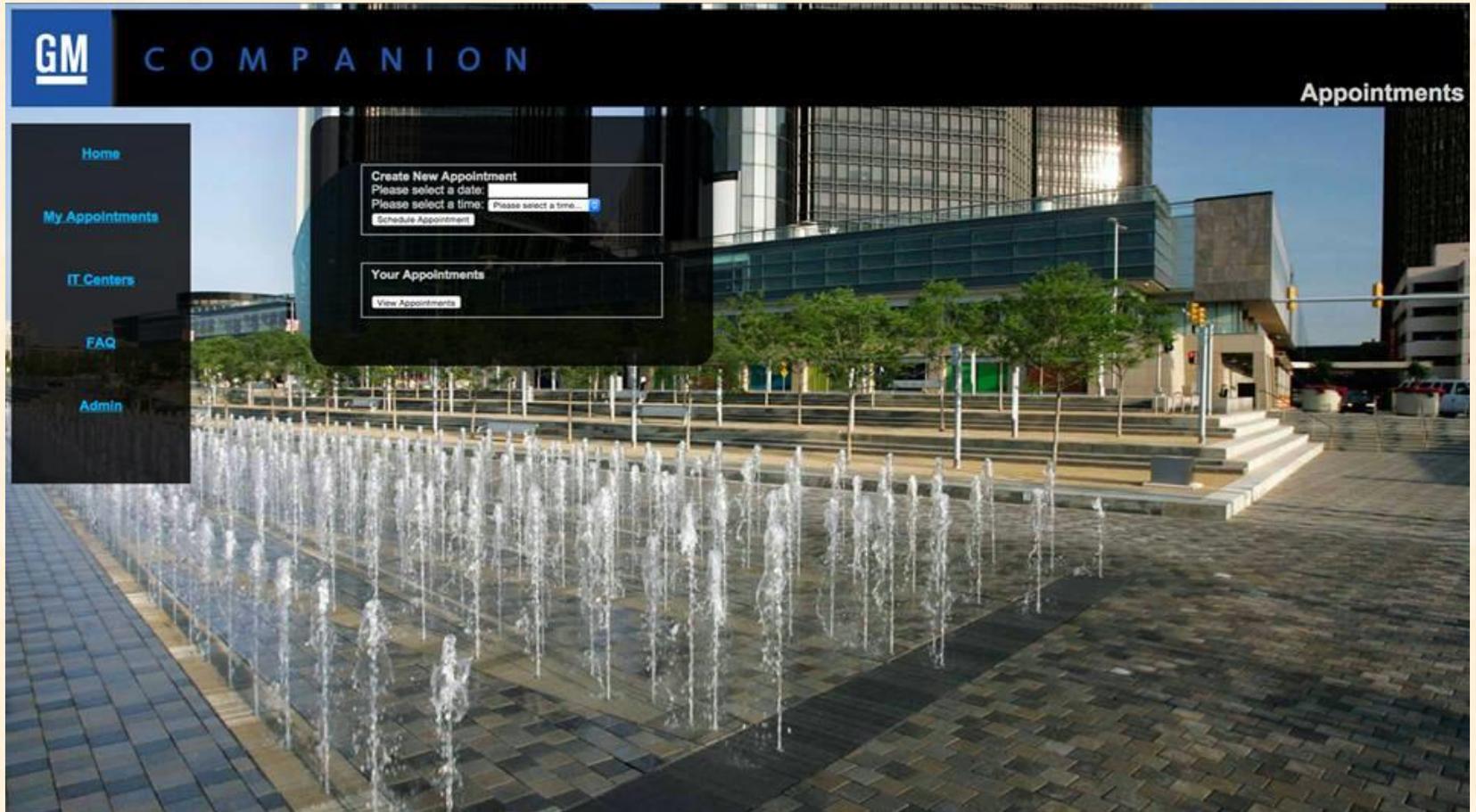
Email: @msu.edu

Password:

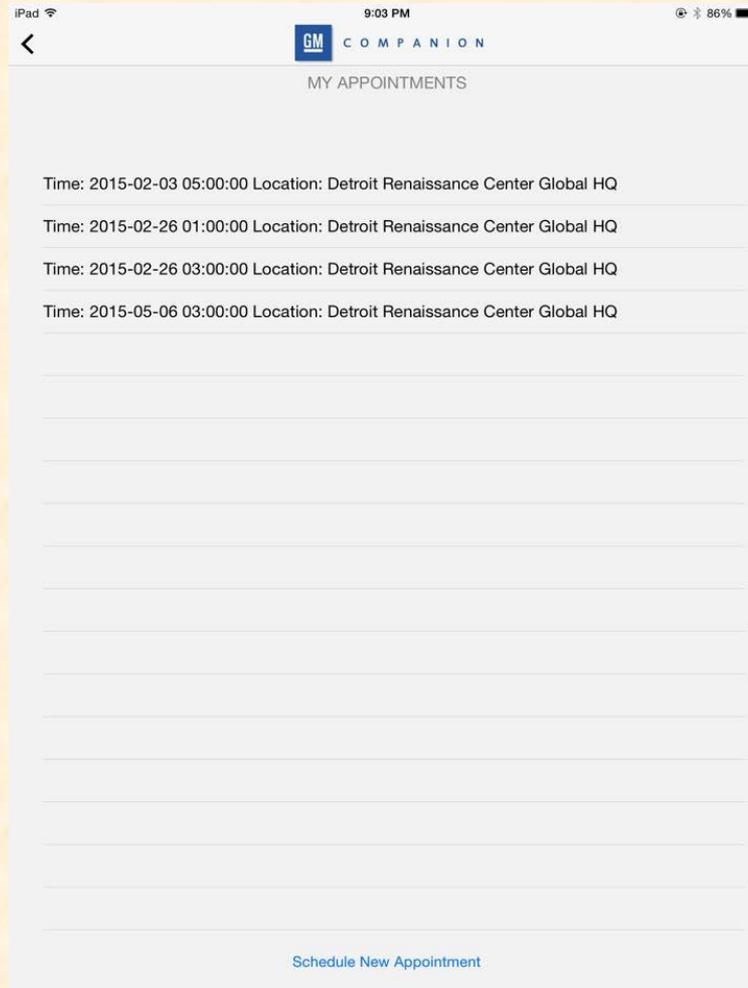
Don't have an account? Create one here:



Scheduling Screen



My Appointments



Appointment Details

The screenshot displays the 'GM COMPANION' app interface on an iPad. At the top, it shows '9:03 PM' and '86%' battery. The main heading is 'APPOINTMENT DETAILS'. Below this, a white box contains the following information:

- Appointment Time: 12:00
- Phone Number: 123-456-7890
- Address: 1234 Default St, Example, MI 40000
- Manager: Joe Smith
- Description: General Description

At the bottom of the details box are three buttons: 'Cancel', 'Directions', and 'Call'. Below the details is a color-coded floor plan of a building. A callout box labeled 'Service Center iLIVE' is positioned over room 252. The floor plan includes various rooms such as 237A, 237B, 237C, 237D, 237J, 235H, 235G, 235F, 235E, 235D, 235, 245A, 245B, 245C, 245, 247, 248, 253, 255C, 255D, 255E, 255F, 255G, 255H, 255J, 255K, 228, 224, 222A, 222B, 222C, 222D, 222E, 222F, 222G, 222H, 222I, 222J, 222K, 222L, 222M, 222N, 222O, 222P, 222Q, 222R, 222S, 222T, 222U, 222V, 222W, 222X, 222Y, 222Z, 222AA, 222AB, 222AC, 222AD, 222AE, 222AF, 222AG, 222AH, 222AJ, 222AK, 222AL, 222AM, 222AN, 222AO, 222AP, 222AQ, 222AR, 222AS, 222AT, 222AU, 222AV, 222AW, 222AX, 222AY, 222AZ, 222BA, 222BB, 222BC, 222BD, 222BE, 222BF, 222BG, 222BH, 222BJ, 222BK, 222BL, 222BM, 222BN, 222BO, 222BP, 222BQ, 222BR, 222BS, 222BT, 222BU, 222BV, 222BW, 222BX, 222BY, 222BZ, 222CA, 222CB, 222CC, 222CD, 222CE, 222CF, 222CG, 222CH, 222CJ, 222CK, 222CL, 222CM, 222CN, 222CO, 222CP, 222CQ, 222CR, 222CS, 222CT, 222CU, 222CV, 222CW, 222CX, 222CY, 222CZ, 222DA, 222DB, 222DC, 222DD, 222DE, 222DF, 222DG, 222DH, 222DJ, 222DK, 222DL, 222DM, 222DN, 222DO, 222DP, 222DQ, 222DR, 222DS, 222DT, 222DU, 222DV, 222DW, 222DX, 222DY, 222DZ, 222EA, 222EB, 222EC, 222ED, 222EE, 222EF, 222EG, 222EH, 222EJ, 222EK, 222EL, 222EM, 222EN, 222EO, 222EP, 222EQ, 222ER, 222ES, 222ET, 222EU, 222EV, 222EW, 222EX, 222EY, 222EZ, 222FA, 222FB, 222FC, 222FD, 222FE, 222FF, 222FG, 222FH, 222FJ, 222FK, 222FL, 222FM, 222FN, 222FO, 222FP, 222FQ, 222FR, 222FS, 222FT, 222FU, 222FV, 222FW, 222FX, 222FY, 222FZ, 222GA, 222GB, 222GC, 222GD, 222GE, 222GF, 222GG, 222GH, 222GJ, 222GK, 222GL, 222GM, 222GN, 222GO, 222GP, 222GQ, 222GR, 222GS, 222GT, 222GU, 222GV, 222GW, 222GX, 222GY, 222GZ, 222HA, 222HB, 222HC, 222HD, 222HE, 222HF, 222HG, 222HH, 222HJ, 222HK, 222HL, 222HM, 222HN, 222HO, 222HP, 222HQ, 222HR, 222HS, 222HT, 222HU, 222HV, 222HW, 222HX, 222HY, 222HZ, 222IA, 222IB, 222IC, 222ID, 222IE, 222IF, 222IG, 222IH, 222IJ, 222IK, 222IL, 222IM, 222IN, 222IO, 222IP, 222IQ, 222IR, 222IS, 222IT, 222IU, 222IV, 222IW, 222IX, 222IY, 222IZ, 222JA, 222JB, 222JC, 222JD, 222JE, 222JF, 222JG, 222JH, 222JJ, 222JK, 222JL, 222JM, 222JN, 222JO, 222JP, 222JQ, 222JR, 222JS, 222JT, 222JU, 222JV, 222JW, 222JX, 222JY, 222JZ, 222KA, 222KB, 222KC, 222KD, 222KE, 222KF, 222KG, 222KH, 222KJ, 222KK, 222KL, 222KM, 222KN, 222KO, 222KP, 222KQ, 222KR, 222KS, 222KT, 222KU, 222KV, 222KW, 222KX, 222KY, 222KZ, 222LA, 222LB, 222LC, 222LD, 222LE, 222LF, 222LG, 222LH, 222LJ, 222LK, 222LL, 222LM, 222LN, 222LO, 222LP, 222LQ, 222LR, 222LS, 222LT, 222LU, 222LV, 222LW, 222LX, 222LY, 222LZ, 222MA, 222MB, 222MC, 222MD, 222ME, 222MF, 222MG, 222MH, 222MJ, 222MK, 222ML, 222MM, 222MN, 222MO, 222MP, 222MQ, 222MR, 222MS, 222MT, 222MU, 222MV, 222MW, 222MX, 222MY, 222MZ, 222NA, 222NB, 222NC, 222ND, 222NE, 222NF, 222NG, 222NH, 222NJ, 222NK, 222NL, 222NM, 222NN, 222NO, 222NP, 222NQ, 222NR, 222NS, 222NT, 222NU, 222NV, 222NW, 222NX, 222NY, 222NZ, 222OA, 222OB, 222OC, 222OD, 222OE, 222OF, 222OG, 222OH, 222OJ, 222OK, 222OL, 222OM, 222ON, 222OO, 222OP, 222OQ, 222OR, 222OS, 222OT, 222OU, 222OV, 222OW, 222OX, 222OY, 222OZ, 222PA, 222PB, 222PC, 222PD, 222PE, 222PF, 222PG, 222PH, 222PJ, 222PK, 222PL, 222PM, 222PN, 222PO, 222PP, 222PQ, 222PR, 222PS, 222PT, 222PU, 222PV, 222PW, 222PX, 222PY, 222PZ, 222QA, 222QB, 222QC, 222QD, 222QE, 222QF, 222QG, 222QH, 222QJ, 222QK, 222QL, 222QM, 222QN, 222QO, 222QP, 222QQ, 222QR, 222QS, 222QT, 222QU, 222QV, 222QW, 222QX, 222QY, 222QZ, 222RA, 222RB, 222RC, 222RD, 222RE, 222RF, 222RG, 222RH, 222RJ, 222RK, 222RL, 222RM, 222RN, 222RO, 222RP, 222RQ, 222RR, 222RS, 222RT, 222RU, 222RV, 222RW, 222RX, 222RY, 222RZ, 222SA, 222SB, 222SC, 222SD, 222SE, 222SF, 222SG, 222SH, 222SJ, 222SK, 222SL, 222SM, 222SN, 222SO, 222SP, 222SQ, 222SR, 222SS, 222ST, 222SU, 222SV, 222SW, 222SX, 222SY, 222SZ, 222TA, 222TB, 222TC, 222TD, 222TE, 222TF, 222TG, 222TH, 222TJ, 222TK, 222TL, 222TM, 222TN, 222TO, 222TP, 222TQ, 222TR, 222TS, 222TT, 222TU, 222TV, 222TW, 222TX, 222TY, 222TZ, 222UA, 222UB, 222UC, 222UD, 222UE, 222UF, 222UG, 222UH, 222UJ, 222UK, 222UL, 222UM, 222UN, 222UO, 222UP, 222UQ, 222UR, 222US, 222UT, 222UU, 222UV, 222UW, 222UX, 222UY, 222UZ, 222VA, 222VB, 222VC, 222VD, 222VE, 222VF, 222VG, 222VH, 222VJ, 222VK, 222VL, 222VM, 222VN, 222VO, 222VP, 222VQ, 222VR, 222VS, 222VT, 222VU, 222VV, 222VW, 222VX, 222VY, 222VZ, 222WA, 222WB, 222WC, 222WD, 222WE, 222WF, 222WG, 222WH, 222WJ, 222WK, 222WL, 222WM, 222WN, 222WO, 222WP, 222WQ, 222WR, 222WS, 222WT, 222WU, 222WV, 222WW, 222WX, 222WY, 222WZ, 222XA, 222XB, 222XC, 222XD, 222XE, 222XF, 222XG, 222XH, 222XJ, 222XK, 222XL, 222XM, 222XN, 222XO, 222XP, 222XQ, 222XR, 222XS, 222XT, 222XU, 222XV, 222XW, 222XX, 222XY, 222XZ, 222YA, 222YB, 222YC, 222YD, 222YE, 222YF, 222YG, 222YH, 222YJ, 222YK, 222YL, 222YM, 222YN, 222YO, 222YP, 222YQ, 222YR, 222YS, 222YT, 222YU, 222YV, 222YW, 222YX, 222YY, 222YZ, 222ZA, 222ZB, 222ZC, 222ZD, 222ZE, 222ZF, 222ZG, 222ZH, 222ZJ, 222ZK, 222ZL, 222ZM, 222ZN, 222ZO, 222ZP, 222ZQ, 222ZR, 222ZS, 222ZT, 222ZU, 222ZV, 222ZW, 222ZX, 222ZY, 222ZZ.

IT Service Center LIVE

GM COMPANION

IT Service Center LIVE Directory

Home
My Appointments
IT Centers
FAQ

List of IT Center Locations:

- Location: Australia
Phone Number: +1-254-532-8636
Language: English
- Location: Australia (Holden)
Phone Number: +1-254-532-8636
Language: English
- Location: China - North
Phone Number: GMIO +1-254-532-8636/GM Korea & JVs 1-254-532-1385
Language: English;#Mandarin
- Location: China - South
Phone Number: GMIO +1-254-532-8636/GM Korea & JVs +1-254-532-1385
Language: English;#Mandarin
- Location: Egypt
Phone Number: +1 855 776 8967
Language: English
- Location: GM Korea
Phone Number: +1-254-532-8636
Language: English;#Korean
- Location: India
Phone Number: +1-254-532-8636
Language: English
- Location: Indonesia
Phone Number: +1-254-532-8636
Language: English
- Location: Israel
Phone Number: +1-254-532-6262

CHOOSE LOCATION

IT LIVE Service Center

- Detroit Renaissance Center Global HQ
- Warren Technical Center
- Powertrain Headquarters Building B
- Milford Proving Grounds, Building 105
- CC&A World Headquarters
- Austin IT Innovation Center
- Mexico City Century XXI HQ
- Toluca Engineering Center & CCA
- GM Canada Headquarters - Oshawa
- Canadian Regional Engineering Centre
- Oshawa Car Plant
- Sao Caetano
- Rayong ASSY, CET, STPG
- Bupyeong ASSY, STPG, TOOL, CET, TECH
- Bangalore
- Shanghai
- Elizabeth
- Port Melbourne
- Port Elizabeth SKD ASSY

IT Service Center LIVE Details

The screenshot displays the GM Companion app interface on an iPad. At the top, the status bar shows 'iPad', signal strength, '8:16 PM', and a 36% battery level. The app header includes the GM logo and 'COMPANION'. Below this is the 'IT Service Center LIVE' logo. The main content area is titled 'Warren Technical Center' and contains two sections: 'LOCATION' and 'HOURS'. The 'LOCATION' section shows 'Warren Technical Center, Room 1G20-17' with a 'Change Location' button. The 'HOURS' section shows 'M-F: 8:00 AM - 4:30 PM, SAT-SUN: Closed' with a 'Schedule Appointment' button. Below the text is a 'FACILITY LOCATION' map showing the center's location in Warren, MI, with a red pin and a callout box. The map includes street names like E 14 Mile Rd, Chicago Rd, and E 12 Mile Rd, and highway markers for I-696 and I-696. The Google logo and copyright information are visible at the bottom of the map.

IPad 8:16 PM 36%

GM COMPANION

IT Service Center LIVE

Warren Technical Center

LOCATION: Warren Technical Center, Room 1G20-17

Change Location

HOURS: M-F: 8:00 AM - 4:30 PM, SAT-SUN: Closed

Schedule Appointment

FACILITY LOCATION

Warren Technical Center
Warren, MI

Google ©2015 Google · Map data ©2015 Google

Frequently Asked Questions

GM COMPANION

Frequently Asked Questions

Home
My Appointments
IT Centers
FAQ
Admin

View Question(Input Category ID):
Submit

Categories:
Category ID: 1 Category Name: IT
Category ID: 2 Category Name: Cellular
Category ID: 3 Category Name: Computer Problems
Category ID: 4 Category Name: Website
Category ID: 5 Category Name: Device Problems
Category ID: 6 Category Name: Network Connectivity
Category ID: 7 Category Name: General Questions
Category ID: 106 Category Name: Test

FREQUENTLY ASKED QUESTIONS

Category

IT
Cellular
Computer Problems
Website

Questions

Why can't I see my screen
Why can't I connect to the internet
When can I get a new computer?
How do I send an email
How do I reset my iPhone

Ask New Question

What's left to do?

- Testing
 - See if the app is usable from potential users perspective
 - ✓ How: Hallway testing
- Styling and Layout
 - Make app appealing and intuitive
 - Make app and website aesthetically pleasing
 - ✓ How: Continuously advance CSS; gather further designs from GM design team
- Scheduling
 - Add database-controlled available timeslots
 - Add location services integration
 - ✓ How: Add database-controlled location choice for site; integrate Google Maps API for mobile app
- Image Uploading
 - Enable users to upload an image when scheduling an appointment
 - ✓ How: Build test application with image upload capability; integrate into working app

