MICHIGAN STATE UNIVERSITY

Project Plan Presentation Organization Efficiencies Utilizing Wifi Locationing

The Capstone Experience

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Project Sponsor Overview

- Regional Retailer
- Founded in 1934 in Greenville, MI
- Over 265 stores in 6 Midwest states



Project Functional Specifications

Improve the Customer Experience

By Adding Smartphone Payment and

Redirecting Resources to Busy Areas

Using Real Time Store Traffic Data

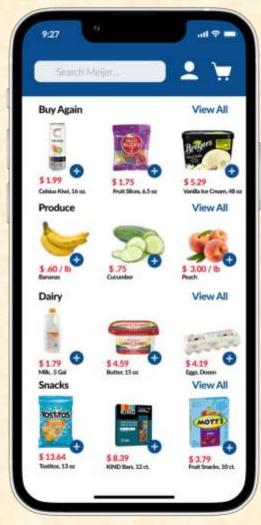
Project Design Specifications

 Enhanced Shop & Scan Functionality by paying directly from phone

Validation of Customers Credibility

 Showcase of Customer Shopping/Payment metrics

Screen Mockup: Home Screen

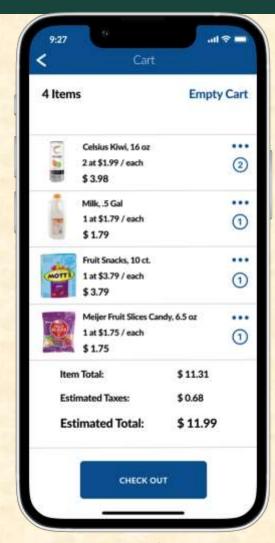


Screen Mockup: Item Screen



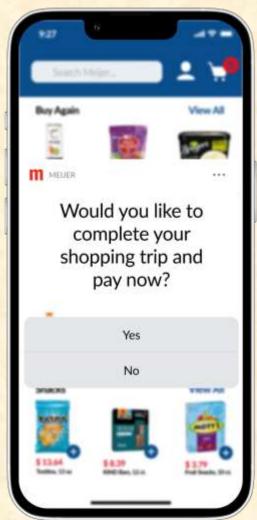


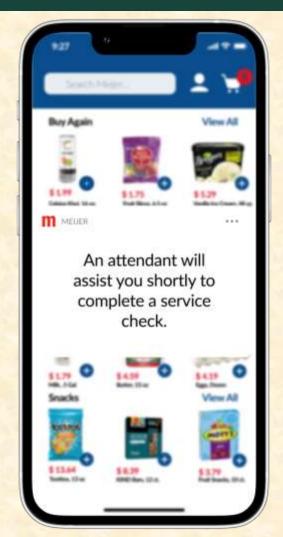
Screen Mockup: Cart Screen



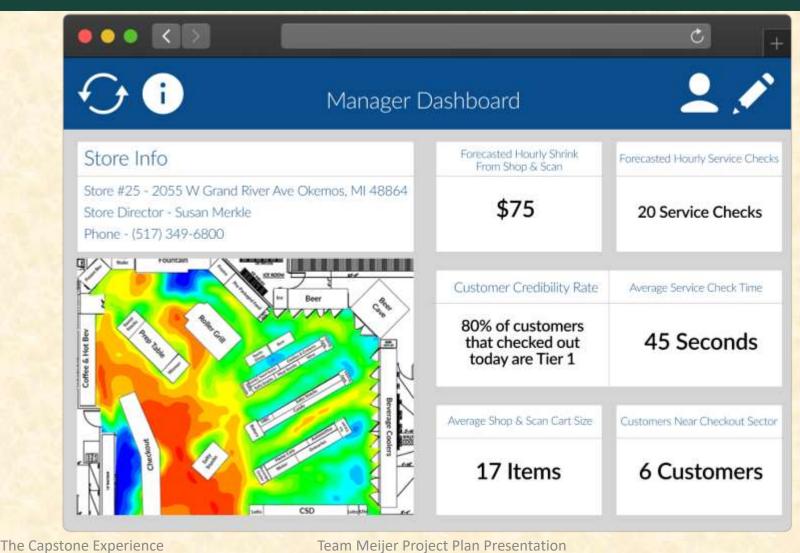


Screen Mockup: Checkout Notification Screen



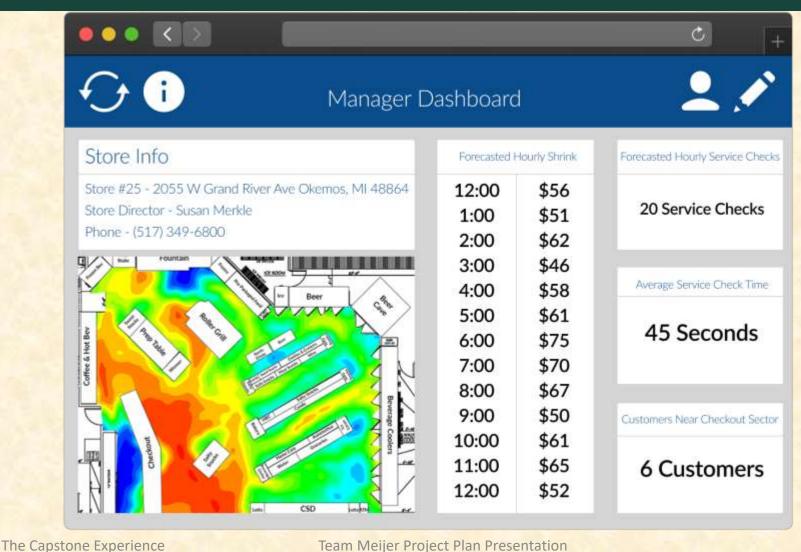


Screen Mockup: Dashboard Screen #1





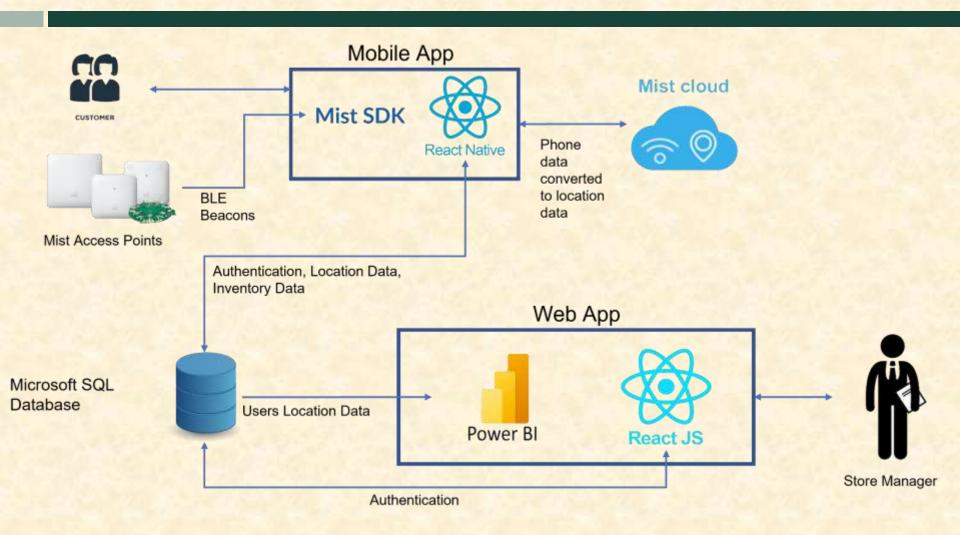
Screen Mockup: Dashboard Screen #2



Project Technical Specifications

- Use react-native to build the basic structure of the app. Target customers by uploading data from Mist-access-point to Mist-cloud.
- Through the data stored in Microsoft-SQL, users can directly use the app to scan and record the price of the product without queuing up to re-scan.
- Through the positioning of Mist-access-point, customers can directly use the app to pay bills in designated areas without queuing for payment.
- Administrators can monitor the region through dashboards generated by Power-BI and ReactJS.

Project System Architecture



Project System Components

- Hardware Platforms
 - Mist Junifer Access Points
- Software Platforms / Technologies
 - Web Application
 - o React JS
 - React Router
 - Microsoft SQL Server
 - Microsoft Power BI
 - Phone Application
 - React Native
 - React Navigation
 - o Mist Wi-Fi
 - Microsoft SQL Server



Project Risks

- Risk 1
 - Integrating Mist-SDK into React Native App
 - Utilizing Android and iOS documentation, consulting with Juniper-Mist staff
- Risk 2
 - Obtaining, using and updating real-time data on PowerBI dashboard
 - Continue PowerBI research, streamline dataset using Azure Stream
- Risk 3
 - Translating Customer data from the mobile app to the web app
 - Plan: mobile app -> Azure SQL -> PowerBI -> web app
- Risk 4
 - Utilizing customer credibility data in an efficient and user-friendly way
 - Maximize positive customer experience for customer retention while minimizing theft, using customer data and collective experiences



Questions?

