#### **MICHIGAN STATE** UNIVERSITY **Project Plan Presentation Audit Management System** The Capstone Experience **Team United Airlines Quality Assurance** Tyler Higashi Jay Ho Sam Hus **Robert Morton Michael Schester** Department of Computer Science and Engineering Michigan State University

Fall 2022

From Students... ...to Professionals

#### **Project Sponsor Overview**

- United Airlines is one of the largest airlines in the world
- International carrier, but flies mostly in the US
- Over 800 planes and 100 million passengers per year





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### **Functional Specifications**

- Provides efficient way to create and edit United Airlines Audits on iOS devices
- Audits can be created, saved, and edited easily throughout the iOS app
- Managers can assign audits to their auditors
- Auditors can login to the app continuing where they left off saving time
- Auditors can check back on previous audits, confirming safety over time

# **Design Specifications**

#### Admin role:

- View a list of current managers
- View a list of current auditors
- View user information if they select a user (manager or auditor)
  - Able to view user's manager's information if selected user is an auditor
  - Able to view user's auditors' information if selected auditor is a manager
- Able to activate or de-activate a user account
- Able to change role of user
  - Current auditor can become manager
  - Current manager can become auditor
- Ease of Data Entry/Deletion
  - Previous implementation only allowed for three entries in each data table section
  - It should be easy to add + remove additional sections on the fly during an audit
- Deletion Safeguards
  - While deleting records should be easy for the user, accidents do happen
  - Our app follows Apple Human Interaction guidance to limit unwanted data loss

#### Screen Mockup: Admin views current users

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Current Managers	New manager			
Q Search				
John Doe				
Amadou Anne				
Kaley Port				
G Seet	Contractor			
Michael Schester				
Jay Ho				
Tyler Higashi				
A MARKED ALL	Concerning and Concerning			
Robert Monton Sam Hus				
	Current Managers Colorent Jenn Dos Amadou Anne Kalery Pon Current Auditors Current Auditors	Current Managers     Cherrit     John Dos     Amadou Armo     Keier Pori     Current Auditors     Cherrit     Michael Echester     Jay No	Current Managers     Cherrit     Jahn Des     Amadou Arne     Kalery Pari     Current Auditors     Cherrit     Michael Schedar     Jay No	Current Managers     Chemini     John Dow     Amadou Armo     Keiver Broi     Current Auditors     Current Auditors     Current Auditors

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#### Screen Mockup: Admin view of manager

#### UNITED

#### Manager Information

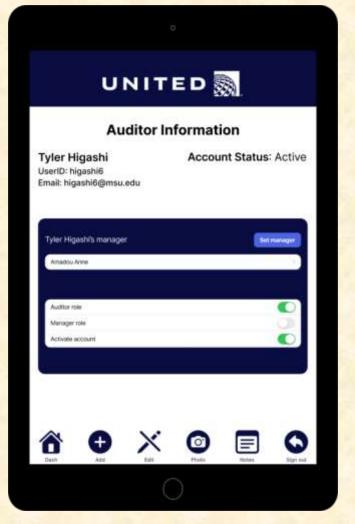
Account Status: Active

Amadou Anne UserID: amadouanne1 Email: Amadou.Anne@united.com



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#### Screen Mockup: Admin view of auditor



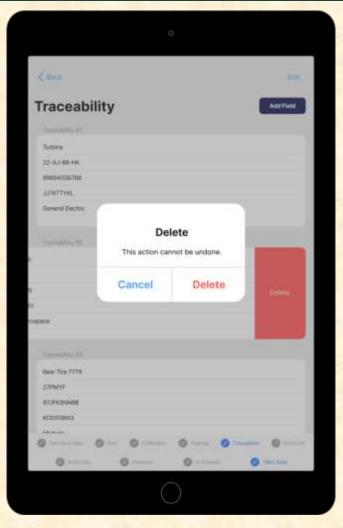
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# Screen Mockup: New Data Entry

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#### Screen Mockup: Deletion Safeguard

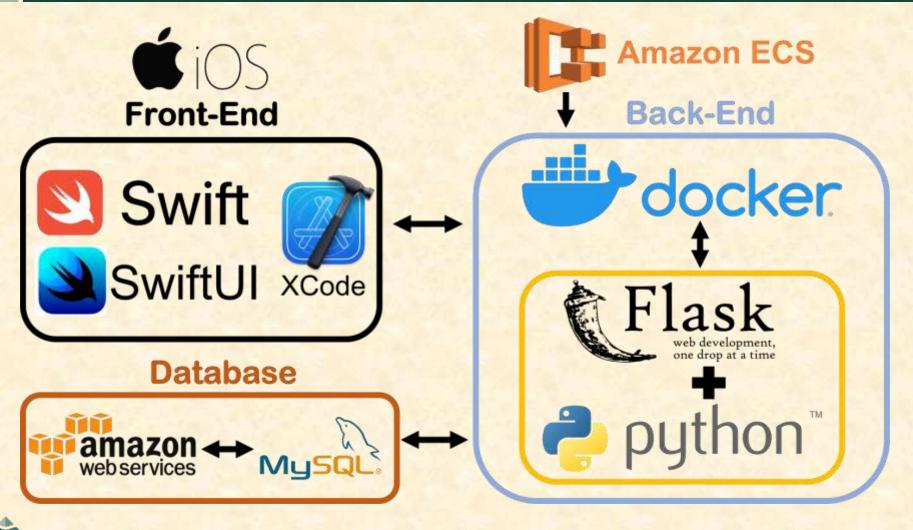


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### **Technical Specifications**

- The app is written in Swift for the iOS. It will be run on an iPad.
- The app will use a MySQL database hosted by AWS as its datastore.
- The app will access the database through a Flask server hosted by Amazon ECS.

# System Architecture



#### System Components

- Hardware Platforms
  - iPad
- Software Platforms / Technologies
  - Swift
  - iOS
  - Python
  - Flask
  - Docker
  - MySQL
  - AWS
  - Amazon ECS

#### Risks

- Secure connection (HTTPS) for custom API routes
  - We want to configure the public iPv4 DNS address of our API is not a secure connection, we want to have a secure connection (HTTPS)
  - Research AWS EC2 security group and Docker to find a way to set up HTTPS connection for our API through security group or Dockerfile
- Create and edit multiple in-process table in the iOS app
  - Currently, user can only create and edit one in-process table. Our client wants to be able to create and edit multiple in-process audits while on the field
  - Re-design the user interface of the in-process tab and present the design to our client so we are on the same page. Save data for each in-process tab
- Allow users to import an in-process audit sheet to different tables
  - We want to develop an import button that import data from different table to current table
  - Research SwiftUI and Swift to see if there is an good built-in object for this feature, but also make sure we get data from correct table when developing this feature
- Save data on iPad locally
  - In case of loss of internet access during an audit saving to the database is not possible. To overcome this, saving directly to the hardware, in this case iPad, would be needed.
  - Research about saving local data with Swift to see the connection between Swift and hardware system

#### **Questions?**

