

# Project Plan Presentation Mobile App Extension and Enhancements

The Capstone Experience

#### Team RPM

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#### **Project Sponsor Overview**

- RPM is an end-to-end transportation service provider
- They support all modes of transportation across all industries, like freight and vehicles
- They connect carriers to shippers
- On time delivery 98% of the time and 100% shipment acceptance
- Growing 40%+ yearly
- Focus on carrier relations
- Based out of Royal Oak, MI



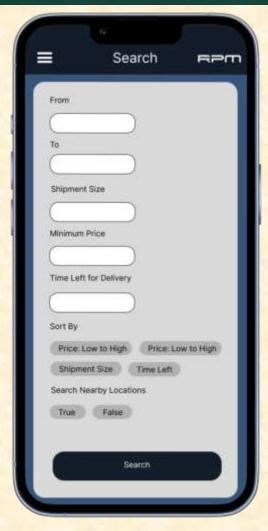
### **Project Functional Specifications**

- Enhance mobile app to provide a one-stop solution to carriers for all their shipping needs like searching, bidding, tracking, and more
- Increase user retention and application use with a rewards program for carriers
- Improve user experience by personalizing shipment recommendations
- Reduce costs by creating our own bid system instead of using TNX.

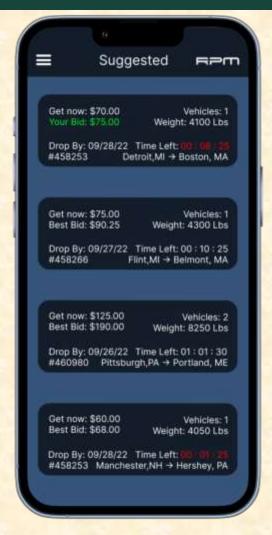
#### Project Design Specifications

- Bidding system A system for carriers to make bids on available shipments from RPM
- Rewards program A system that awards points to carriers for perfect deliveries, redeemable for gift cards
- Search system A search system where carriers can apply filters to find new shipments
- Shipment suggestion A smart shipment suggestion system that suggests carriers new shipments based on their preferences and history

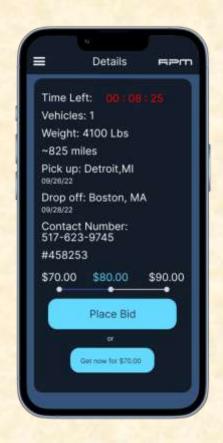
# Screen Mockup: Shipment Search



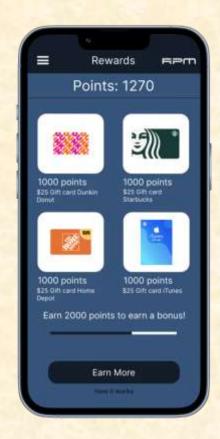
# Screen Mockup: Suggestions



# Screen Mockup: Bid Detail



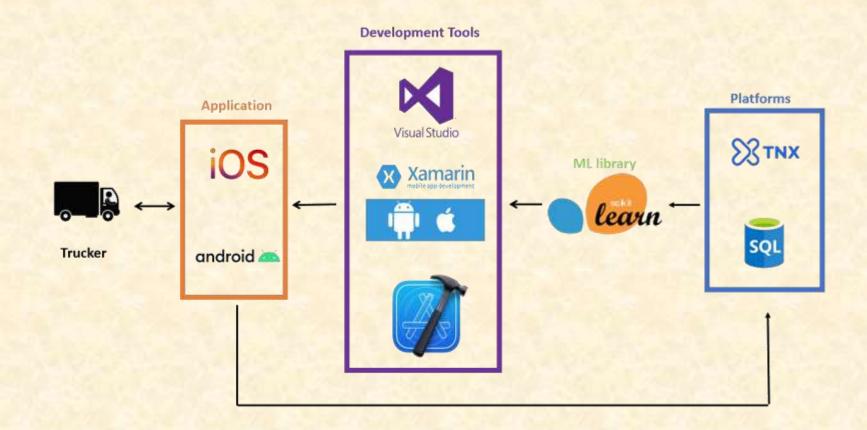
# Screen Mockup: Rewards



### **Project Technical Specifications**

- The application uses C# and the .NET framework.
- The application is developed using the Xamarin C# Library in Visual Studio.
- TNX logistics will provide RPM with cargo information and accurately push the cargo to truck drivers through machine learning using Scikit-learn library.
- Azure SQL stores cargo history for RPM as well as truck driver's shipment history.

## Project System Architecture



#### System Components

- Hardware Platforms
  - iOS
  - Android
- Software Platforms / Technologies
  - Visual Studio 2019
  - Xamarin
  - XCode
  - TNX logistics
  - Azure SQL
  - Scikit-learn



#### **Project Risks**

- Selecting and/or implementing AI load suggestions
  - An in-house Al suggestion system
  - Research existing suggestion systems and adopt an appropriate one
- Implementing a functional bidding system
  - An in-house bidding system for shipments
  - Look into how bidding systems work, begin to prototype
- Finding and using APIs to import results from Python into app
  - Our Al algorithm will be in Python, but results need to get into app
  - Find APIs that can port the results from Python to Xamarin
- Designing and verifying driver rewards system
  - RPM needs a reward system that deposits money into a user's accounts
  - Look into similar rewards programs and their design; work with RPM to find a solution that fits their system

# Questions?

